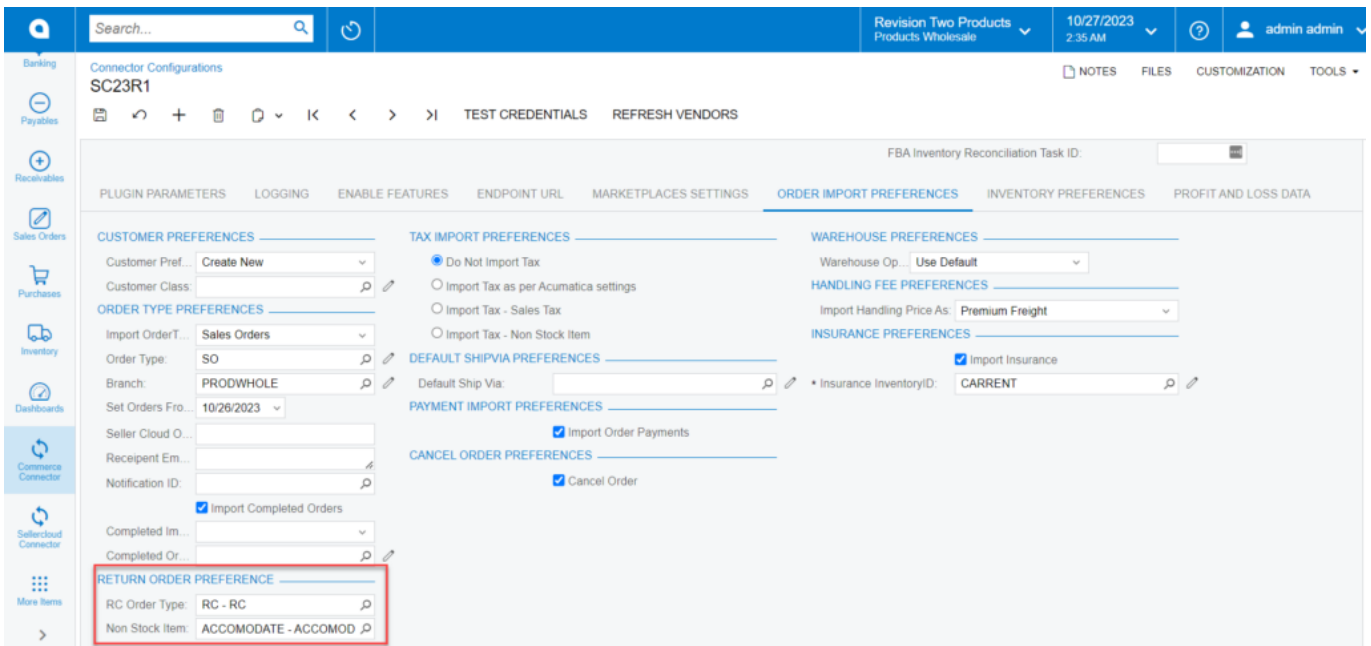


Return Order Preference



Return Order Preferences involve settings and configurations related to the handling of product returns. These preferences help define the rules and workflows associated with processing return orders efficiently.

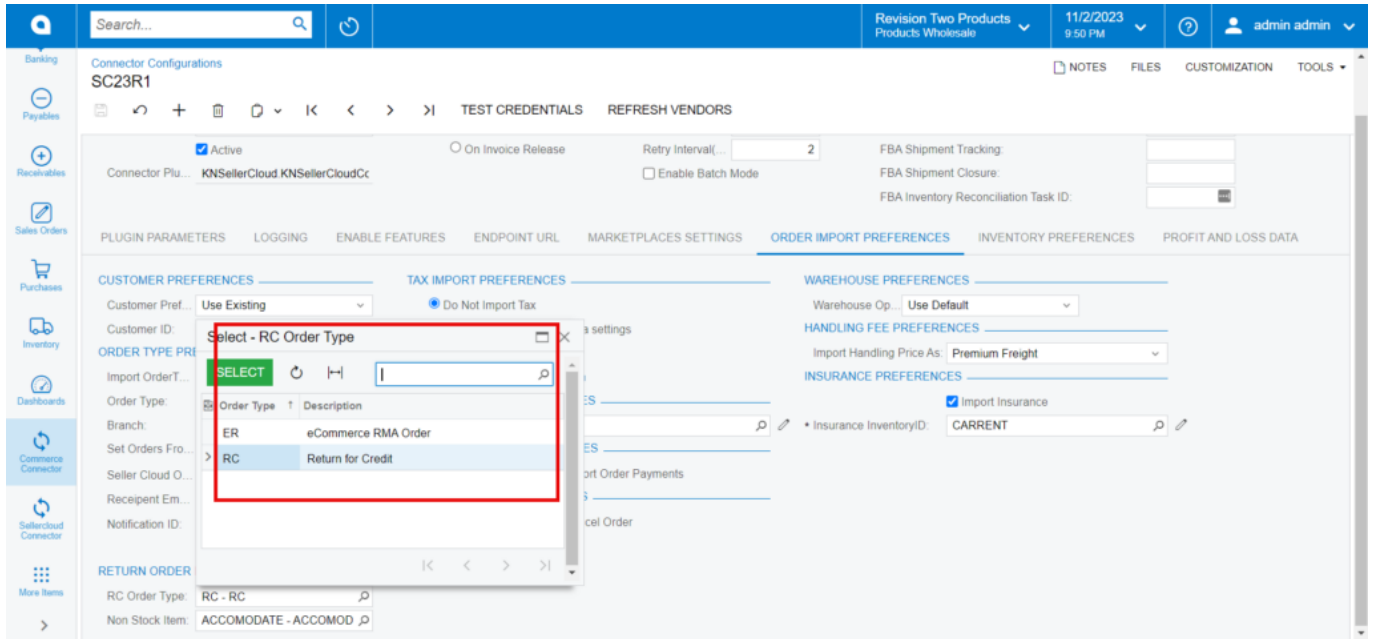
- If you want Sync **[Return Order Preference]** from SellerCloud Connector to Acumatica, you need to search for **[RC Order Type]**.



The screenshot shows the 'Connector Configurations' page for 'SC23R1'. The 'ORDER IMPORT PREFERENCES' tab is selected. Within this tab, the 'RETURN ORDER PREFERENCE' section is highlighted with a red box. It contains two fields: 'RC Order Type' with the value 'RC - RC' and 'Non Stock Item' with the value 'ACCOMMODATE - ACCOMOD'. Other sections visible include 'CUSTOMER PREFERENCES', 'TAX IMPORT PREFERENCES', 'WAREHOUSE PREFERENCES', 'HANDLING FEE PREFERENCES', 'INSURANCE PREFERENCES', 'DEFAULT SHIP VIA PREFERENCES', 'PAYMENT IMPORT PREFERENCES', and 'CANCEL ORDER PREFERENCES'.

Return Order Preference

- Upon clicking the **[RC Order Type]**, a pop-up will appear with the following menu:
- Select one of the options from **[RC Order Type]**.



Connector Configurations
SC23R1

Connector Plug-in: KNSellerCloud KNSellerCloudCc

Active ☒ On Invoice Release ☐ Retry Interval: 2 Enable Batch Mode ☐

FBA Shipment Tracking: FBA Shipment Closure: FBA Inventory Reconciliation Task ID:

PLUGIN PARAMETERS LOGGING ENABLE FEATURES ENDPOINT URL MARKETPLACES SETTINGS ORDER IMPORT PREFERENCES INVENTORY PREFERENCES PROFIT AND LOSS DATA

CUSTOMER PREFERENCES TAX IMPORT PREFERENCES WAREHOUSE PREFERENCES

Customer Pref: Use Existing Do Not Import Tax

Customer ID: Import Order Type: ORDER TYPE PRI

Order Type: Branch: Set Orders From: Seller Cloud O: Receipt Em: Notification ID:

RETURN ORDER

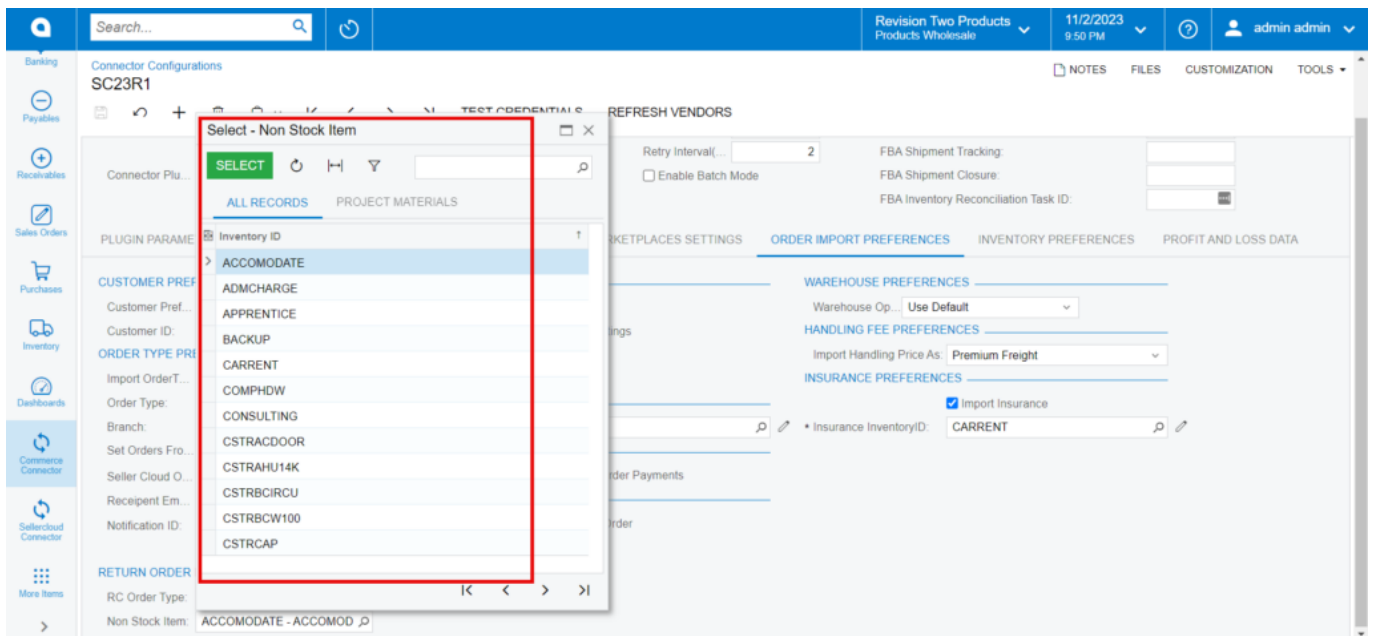
RC Order Type: RC - RC

Non Stock Item: ACCOMODATE - ACCOMOD

Order Type	Description
ER	eCommerce RMA Order
RC	Return for Credit

RC Order Type

- In addition, when we construct a credit memo to include the Refund amount, you must look up **[Non-Stock Item]** in the Records.



Connector Configurations
SC23R1

Connector Plug-in: KNSellerCloud KNSellerCloudCc

Active ☒ On Invoice Release ☐ Retry Interval: 2 Enable Batch Mode ☐

FBA Shipment Tracking: FBA Shipment Closure: FBA Inventory Reconciliation Task ID:

PLUGIN PARAMETERS LOGGING ENABLE FEATURES ENDPOINT URL MARKETPLACES SETTINGS ORDER IMPORT PREFERENCES INVENTORY PREFERENCES PROFIT AND LOSS DATA

CUSTOMER PREFERENCES TAX IMPORT PREFERENCES WAREHOUSE PREFERENCES

Customer Pref: Use Existing Do Not Import Tax

Customer ID: Import Order Type: ORDER TYPE PRI

Order Type: Branch: Set Orders From: Seller Cloud O: Receipt Em: Notification ID:

RETURN ORDER

RC Order Type: RC - RC

Non Stock Item: ACCOMODATE - ACCOMOD

Select - Non Stock Item

ALL RECORDS PROJECT MATERIALS

Inventory ID

ACCOMODATE

ADMCHARGE

APPRENTICE

BACKUP

CURRENT

COMPHDW

CONSULTING

CSTRACDOOR

CSTRAHU14K

CSTRBCIRCU

CSTRBCW100

CSTRCAP

Non-Stock Item

