

Customer Preferences

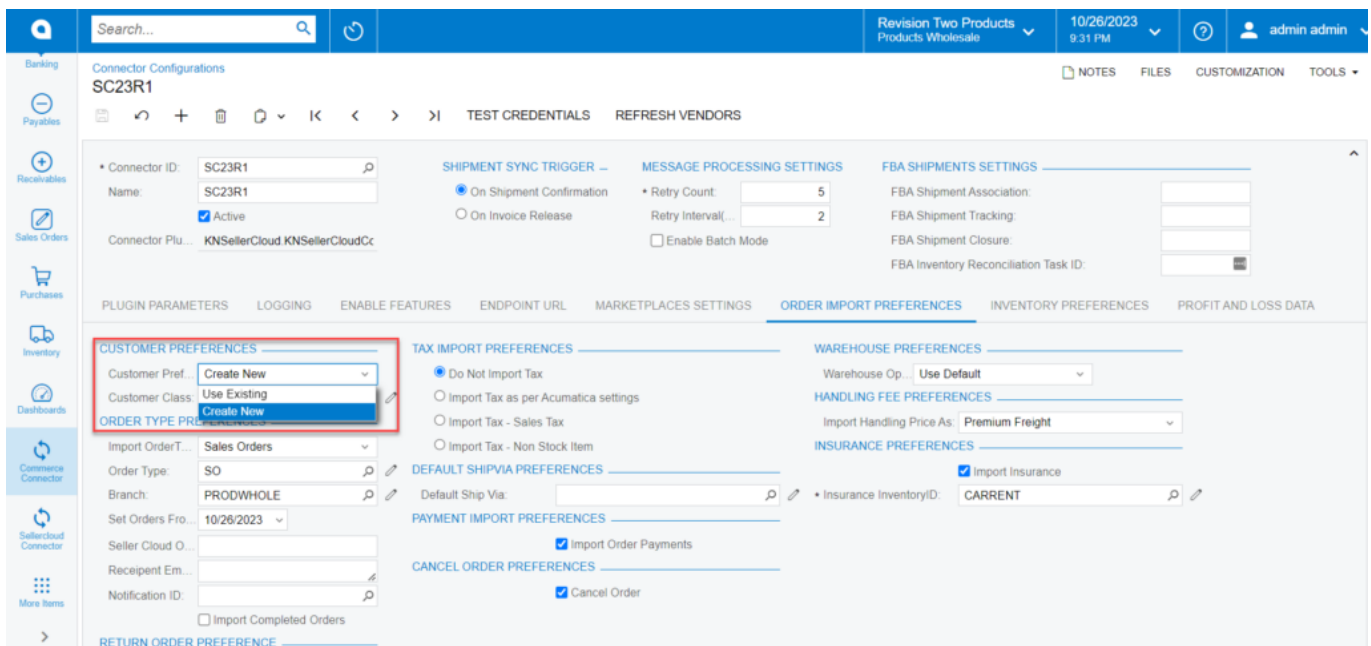


Customer Preferences usually refer to the specific choices, settings, or configurations that a customer can choose.

- You can create a customer sync while placing **[Order Import Preferences]**.
- You can choose to create a new client by selecting **[Create NEW]**.
- Select **[Customer Class]**.
- The newly generated customer will belong to the specifically chosen class.
- As an alternative, you can decide to use **[Use Existing]** for the current client.



whenever an order is imported into this location under this firm from the seller's cloud. As a result, the plugin parameter you have chosen will be used to generate the client.



The screenshot displays the 'ORDER IMPORT PREFERENCES' tab in the Sellercloud Connector interface. The 'CUSTOMER PREFERENCES' section is highlighted with a red box, showing the following options:

- Customer Pref: **Create New**
- Customer Class: **Use Existing**
- ORDER TYPE PREFERENCE: **Create New**

Other visible sections include:

- SHIPMENT SYNC TRIGGER**: On Shipment Confirmation (selected), On Invoice Release.
- MESSAGE PROCESSING SETTINGS**: Retry Count (5), Retry Interval (2), Enable Batch Mode (unchecked).
- FBA SHIPMENTS SETTINGS**: FBA Shipment Association, FBA Shipment Tracking, FBA Shipment Closure, FBA Inventory Reconciliation Task ID.
- TAX IMPORT PREFERENCES**: Do Not Import Tax (selected), Import Tax as per Acumatica settings, Import Tax - Sales Tax, Import Tax - Non Stock Item.
- WAREHOUSE PREFERENCES**: Warehouse Op (Use Default).
- HANDLING FEE PREFERENCES**: Import Handling Price As (Premium Freight).
- INSURANCE PREFERENCES**: Import Insurance (checked), Insurance Inventory ID (CURRENT).
- DEFAULT SHIP VIA PREFERENCES**: Default Ship Via.
- PAYMENT IMPORT PREFERENCES**: Import Order Payments (checked).
- CANCEL ORDER PREFERENCES**: Cancel Order (checked).
- RETURN ORDER PREFERENCE**: Import Completed Orders (unchecked).

Creating Customer Preferences