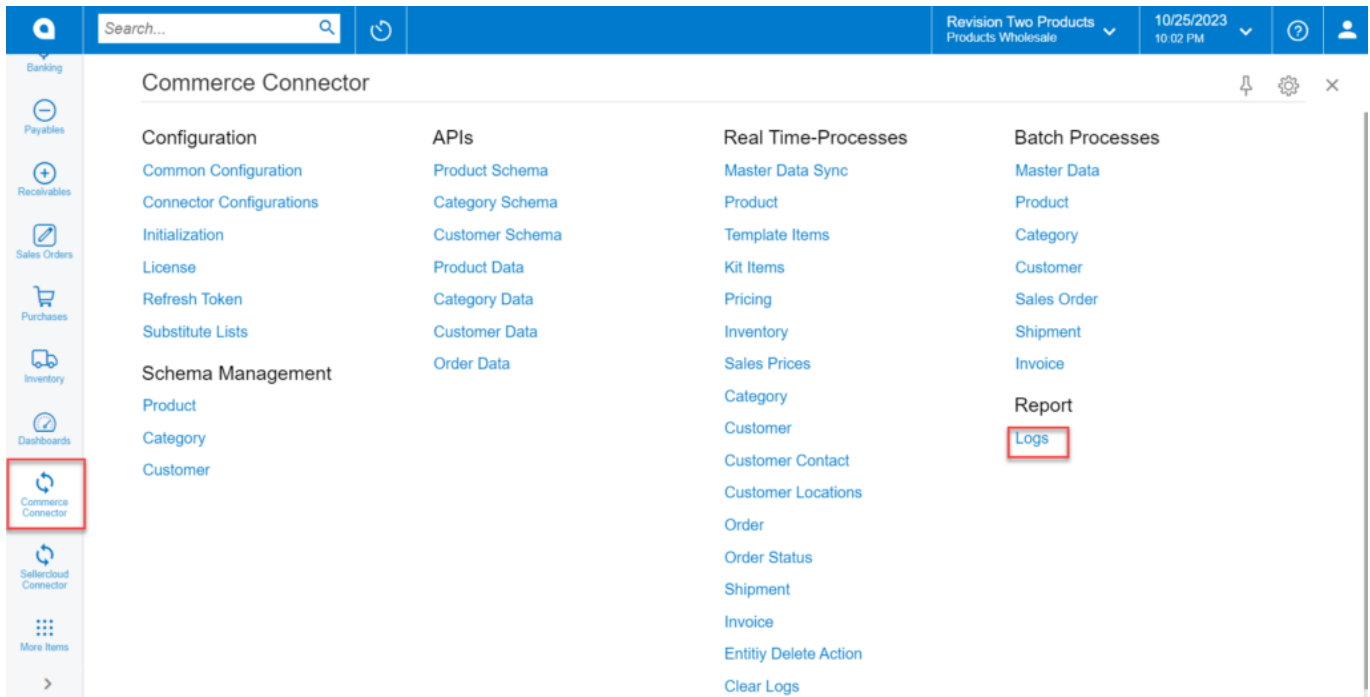


Logs



Logs screen is helpful for troubleshooting the issues from the root not If there is a sync failure, and for viewing data transfer from Acumatica to SellerCloud Connector.

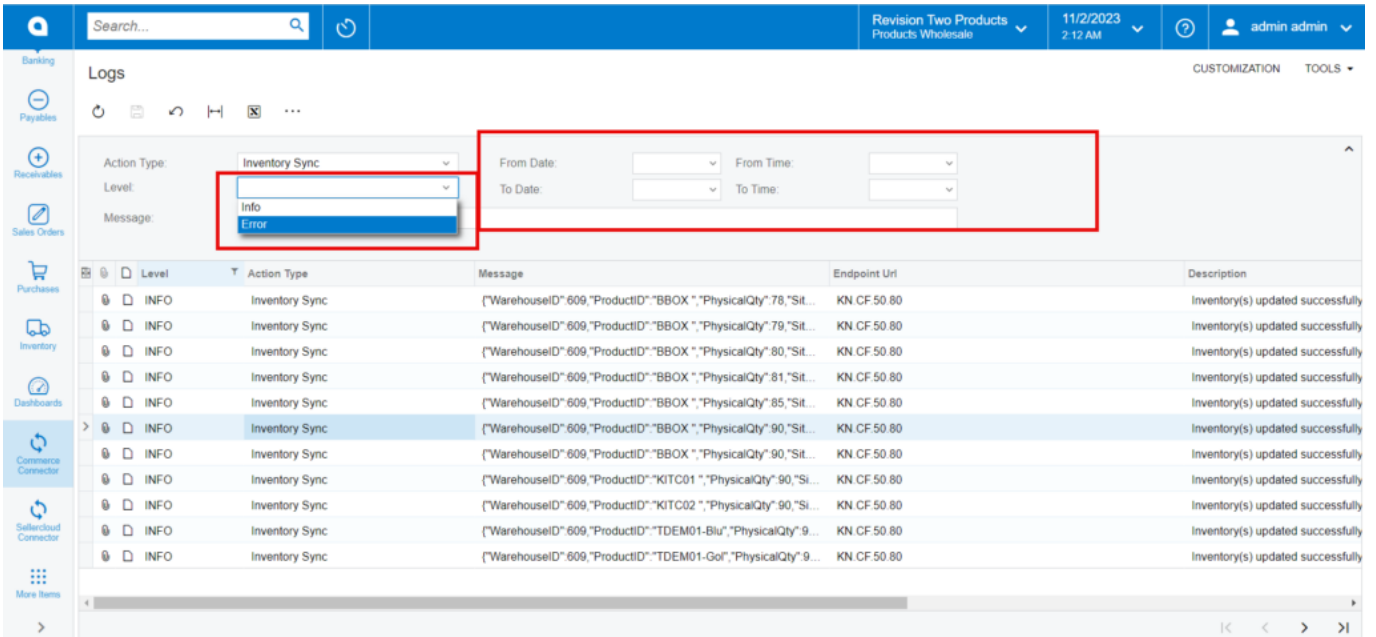
- To view the **[Reports]**, you need to navigate to the left panel in **[Acumatica]** and click on **[Commerce Connector]**.



Commerce Connector Logs

- You must choose the option **[Logs]** under the **[Reports]**.
- You have an option to select **[Action Type]** for INFO and Error from the drop-down menu.
- Initialization
- Configuration
- Product Sync
- Product Status Sync
- Kit product Sync
- Template Item Sync
- Pricing Sync
- Inventory Sync

- Delete Sync
- Customer Sync
- Order Sync
- You can choose the **[level]** from the drop-down menu.
- INFO
- ERROR
- You can also select **[From Date - To Date]** and **[From Time-To Time]**.



Search...

Revision Two Products
Products Wholesale

11/2/2023
2:12 AM

admin admin

CUSTOMIZATION TOOLS

Logs

Action Type: Inventory Sync

Level: Info

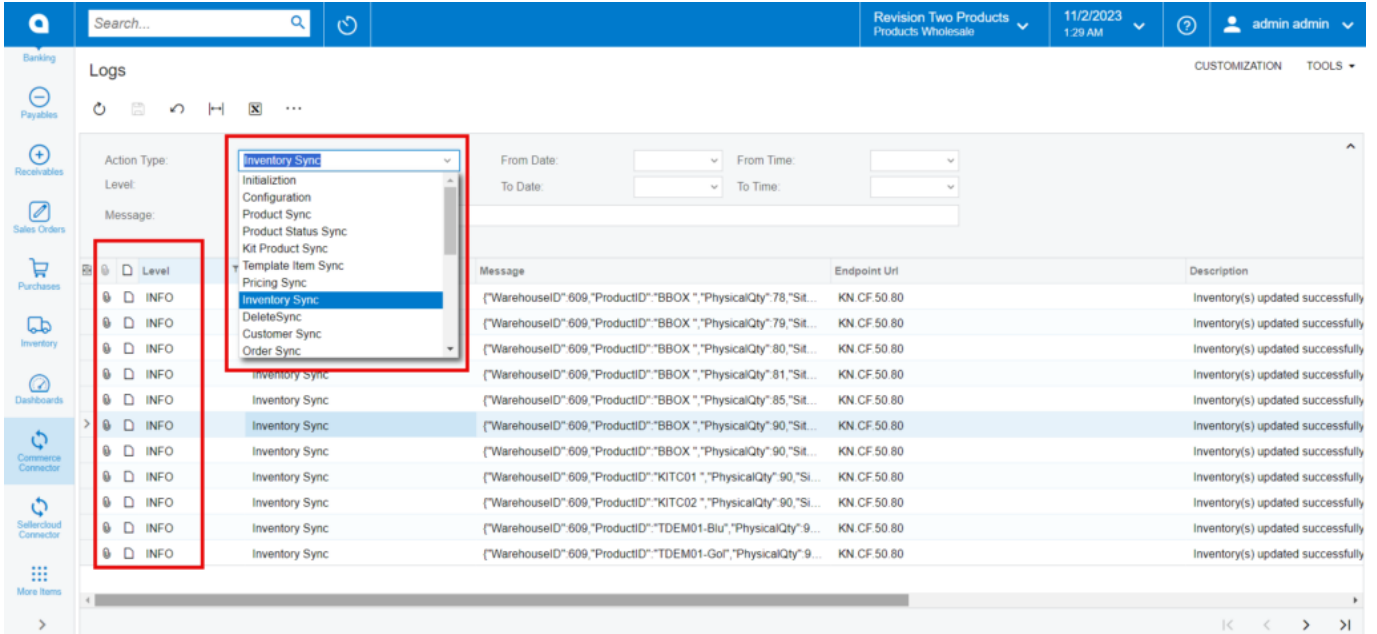
Message: Error

From Date: To Date: From Time: To Time:

Level	Action Type	Message	Endpoint Url	Description
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":78,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":79,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":80,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":81,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":85,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":90,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":90,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"KITC01 ","PhysicalQty":90,"Si...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"KITC02 ","PhysicalQty":90,"Si...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":9...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	["WarehouseID":609,"ProductID":"TDEM01-Gol","PhysicalQty":9...	KN CF 50.80	Inventory(s) updated successfully

Logs

- If you choose **[Log Info Level]** Logs related to the Info Level will appear on the screen.



Search...

Revision Two Products
Products Wholesale

11/2/2023
1:29 AM

admin admin

Logs

Action Type: **Inventory Sync**

Level: **INFO**

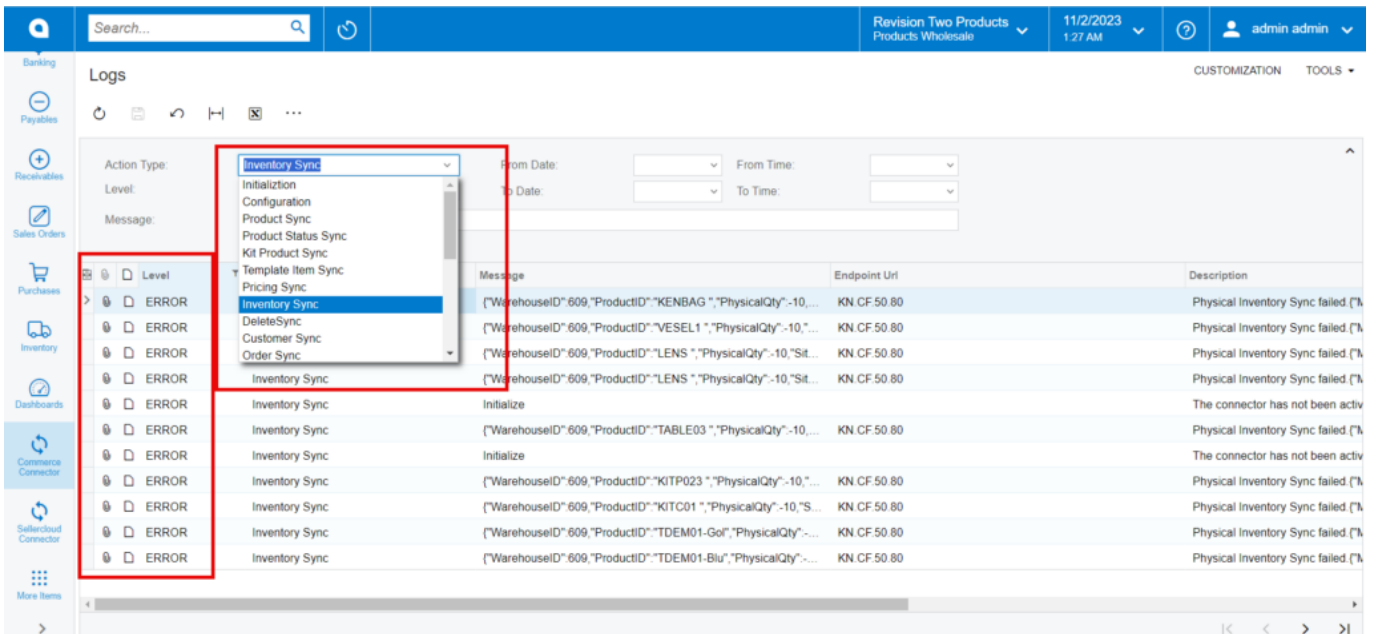
Message:

From Date: To Date: From Time: To Time:

Message	Endpoint Url	Description
("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":78,"Sit...	KN CF 50.80	Inventory(s) updated successfully
("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":79,"Sit...	KN CF 50.80	Inventory(s) updated successfully
("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":80,"Sit...	KN CF 50.80	Inventory(s) updated successfully
("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":81,"Sit...	KN CF 50.80	Inventory(s) updated successfully
("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":85,"Sit...	KN CF 50.80	Inventory(s) updated successfully
("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":90,"Sit...	KN CF 50.80	Inventory(s) updated successfully
("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":90,"Sit...	KN CF 50.80	Inventory(s) updated successfully
("WarehouseID":609,"ProductID":"KITC01 ","PhysicalQty":90,"Si...	KN CF 50.80	Inventory(s) updated successfully
("WarehouseID":609,"ProductID":"KITC02 ","PhysicalQty":90,"Si...	KN CF 50.80	Inventory(s) updated successfully
("WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":9...	KN CF 50.80	Inventory(s) updated successfully
("WarehouseID":609,"ProductID":"TDEM01-Gol","PhysicalQty":9...	KN CF 50.80	Inventory(s) updated successfully

INFO Screen

- Additionally, Logs related to the error level will appear on the screen if you choose the **[Error Info Level option]**.



Search...

Revision Two Products
Products Wholesale

11/2/2023
1:27 AM

admin admin

Logs

Action Type: **Inventory Sync**


Level: **ERROR**

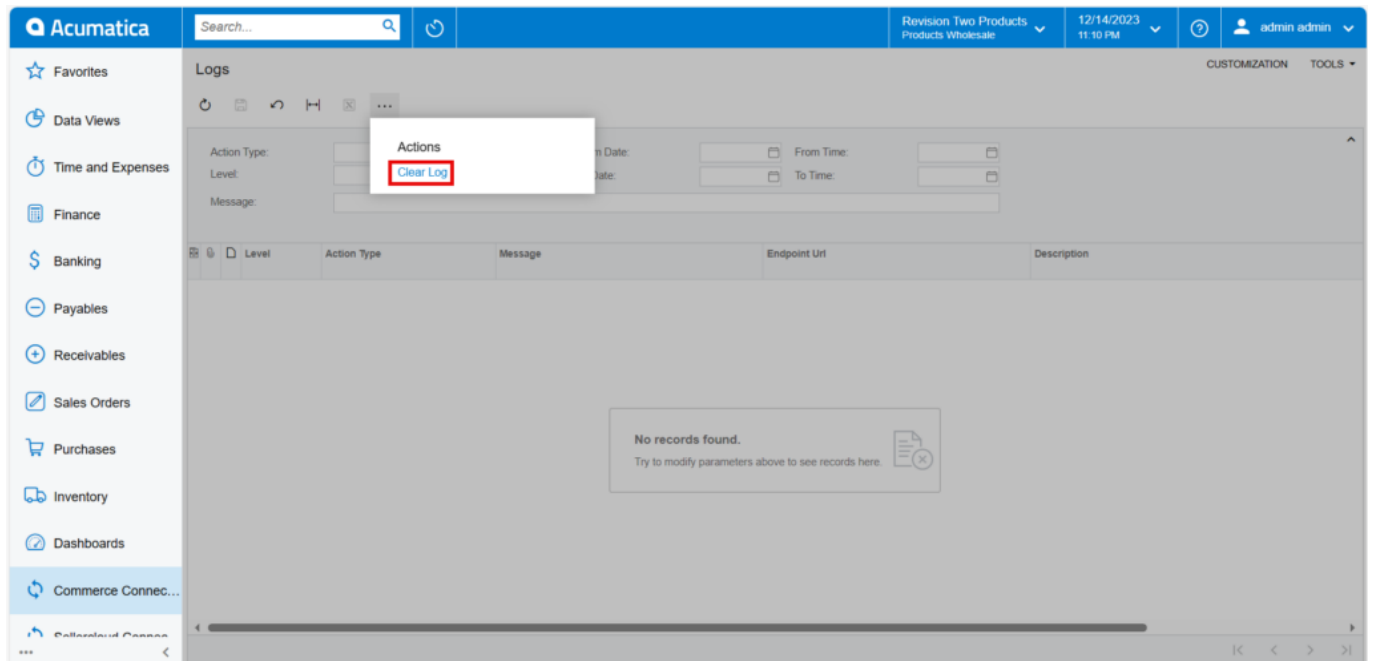
Message:

From Date: To Date: From Time: To Time:

Message	Endpoint Url	Description
("WarehouseID":609,"ProductID":"KENBAG ","PhysicalQty":-10,...	KN CF 50.80	Physical Inventory Sync failed (T...
("WarehouseID":609,"ProductID":"VESEL1 ","PhysicalQty":-10,...	KN CF 50.80	Physical Inventory Sync failed (T...
("WarehouseID":609,"ProductID":"LENS ","PhysicalQty":-10,"Sit...	KN CF 50.80	Physical Inventory Sync failed (T...
("WarehouseID":609,"ProductID":"LENS ","PhysicalQty":-10,"Sit...	KN CF 50.80	Physical Inventory Sync failed (T...
Initialize		The connector has not been activ...
("WarehouseID":609,"ProductID":"TABLE03 ","PhysicalQty":-10,...	KN CF 50.80	Physical Inventory Sync failed (T...
Initialize		The connector has not been activ...
("WarehouseID":609,"ProductID":"KITP023 ","PhysicalQty":-10,...	KN CF 50.80	Physical Inventory Sync failed (T...
("WarehouseID":609,"ProductID":"KITC01 ","PhysicalQty":-10,"S...	KN CF 50.80	Physical Inventory Sync failed (T...
("WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed (T...
("WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed (T...

Error Screen

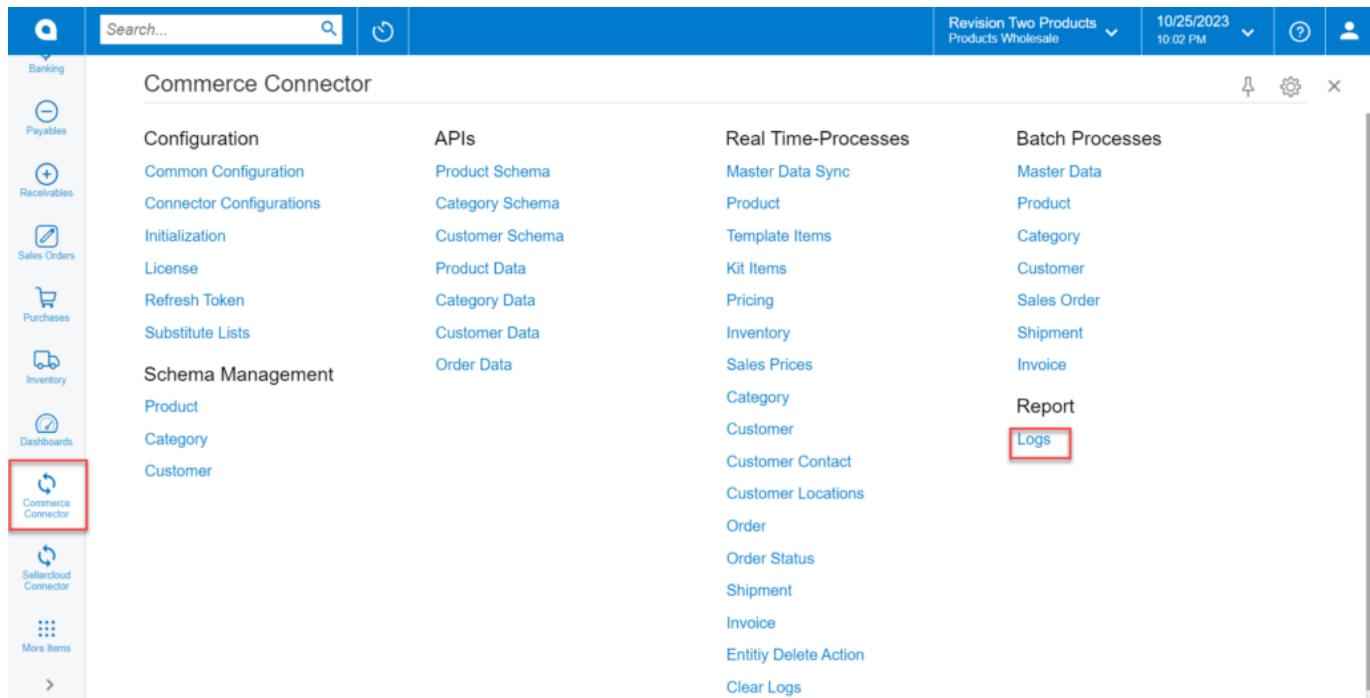
 **Note:** You can view Clear log option after selecting on Ellipse [...], and you can choose **[Clear Log]** to clear/delete previous data.



Logs

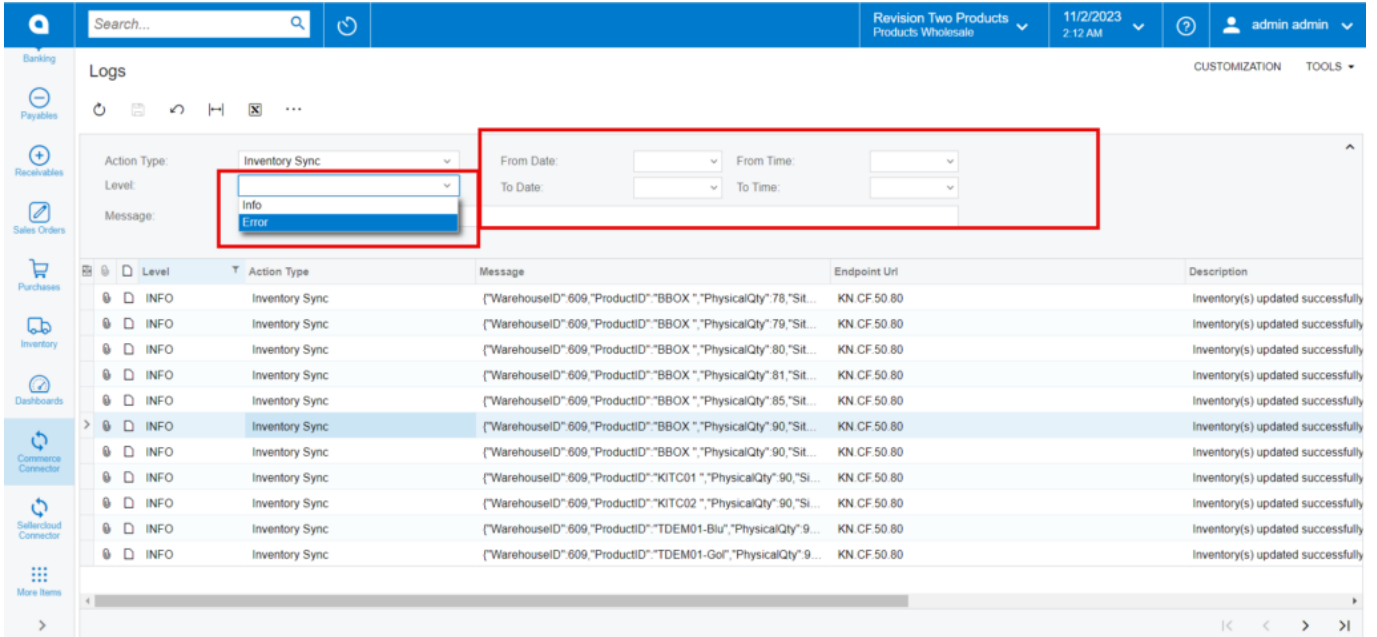
logs screen is helpful for troubleshooting the issues from the root. If there is a sync failure, and for viewing data transfer from Acumatica to SellerCloud Connector.

- To view the **[Reports]**, you need to navigate to the left panel in **[Acumatica]** and click on **[Commerce Connector]**.



Commerce Connector Logs

- You must choose the option **[Logs]** under the **[Reports]**.
- You have an option to select **[Action Type]** for INFO and Error from the drop-down menu.
- Initialization
- Configuration
- Product Sync
- Product Status Sync
- Kit product Sync
- Template Item Sync
- Pricing Sync
- Inventory Sync
- Delete Sync
- Customer Sync
- Order Sync
- You can choose the **[level]** from the drop-down menu.
- INFO
- ERROR
- You can also select **[From Date - To Date]** and **[From Time-To Time]**.



Search...

Revision Two Products
Products Wholesale

11/2/2023
2:12 AM

admin admin

Banking

Payables

Receivables

Sales Orders

Purchases

Inventory

Dashboards

Commerce Connector

Sellercloud Connector

More Items

Logs

Action Type: Inventory Sync

Level: Info

Message:

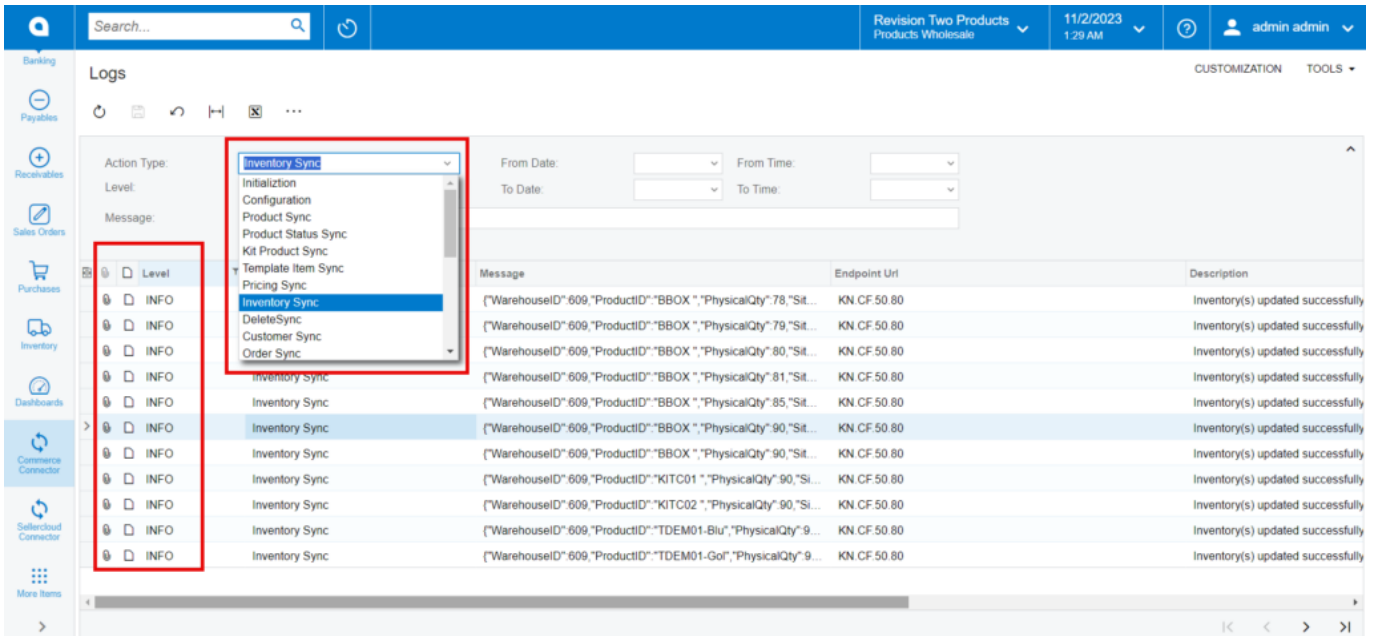
From Date: To Date:

From Time: To Time:

Level	Action Type	Message	Endpoint Url	Description
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":78,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":79,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":80,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":81,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":85,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":90,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":90,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"KITC01","PhysicalQty":90,"Si...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"KITC02","PhysicalQty":90,"Si...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":9...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"TDEM01-Gol","PhysicalQty":9...	KN CF 50.80	Inventory(s) updated successfully

Logs

- If you choose **[Log Info Level]** Logs related to the Info Level will appear on the screen.



Search...

Revision Two Products
Products Wholesale

11/2/2023
1:29 AM

admin admin

Banking

Payables

Receivables

Sales Orders

Purchases

Inventory

Dashboards

Commerce Connector

Sellercloud Connector

More Items

Logs

Action Type: Inventory Sync

Level: Info

Message:

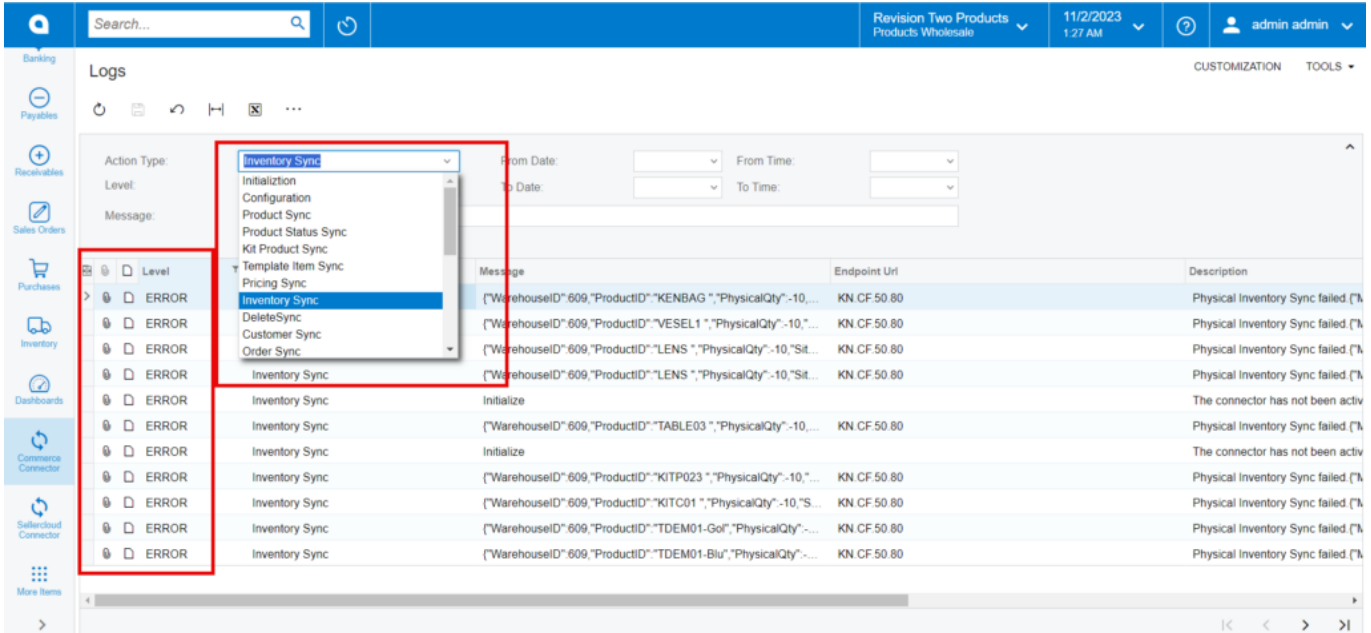
From Date: To Date:

From Time: To Time:

Level	Action Type	Message	Endpoint Url	Description
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":78,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":79,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":80,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":81,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":85,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":90,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX","PhysicalQty":90,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"KITC01","PhysicalQty":90,"Si...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"KITC02","PhysicalQty":90,"Si...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":9...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"TDEM01-Gol","PhysicalQty":9...	KN CF 50.80	Inventory(s) updated successfully

INFO Screen

- Additionally, Logs related to the error level will appear on the screen if you choose the **[Error Info Level option]**.



Error Screen

Note: You can view Clear log option after selecting on Ellipse [...], and you can choose **[Clear Log]** to clear/delete previous data.

Acumatica

Search...

Revision: Two Products
Products Wholesale

12/14/2023
11:10 PM

admin admin

Log

Actions
Clear Log

Action Type: Level: Message: From Date: From Time: To Date: To Time:

Level	Action Type	Message	Endpoint Uri	Description
No records found. Try to modify parameters above to see records here.				

Logs