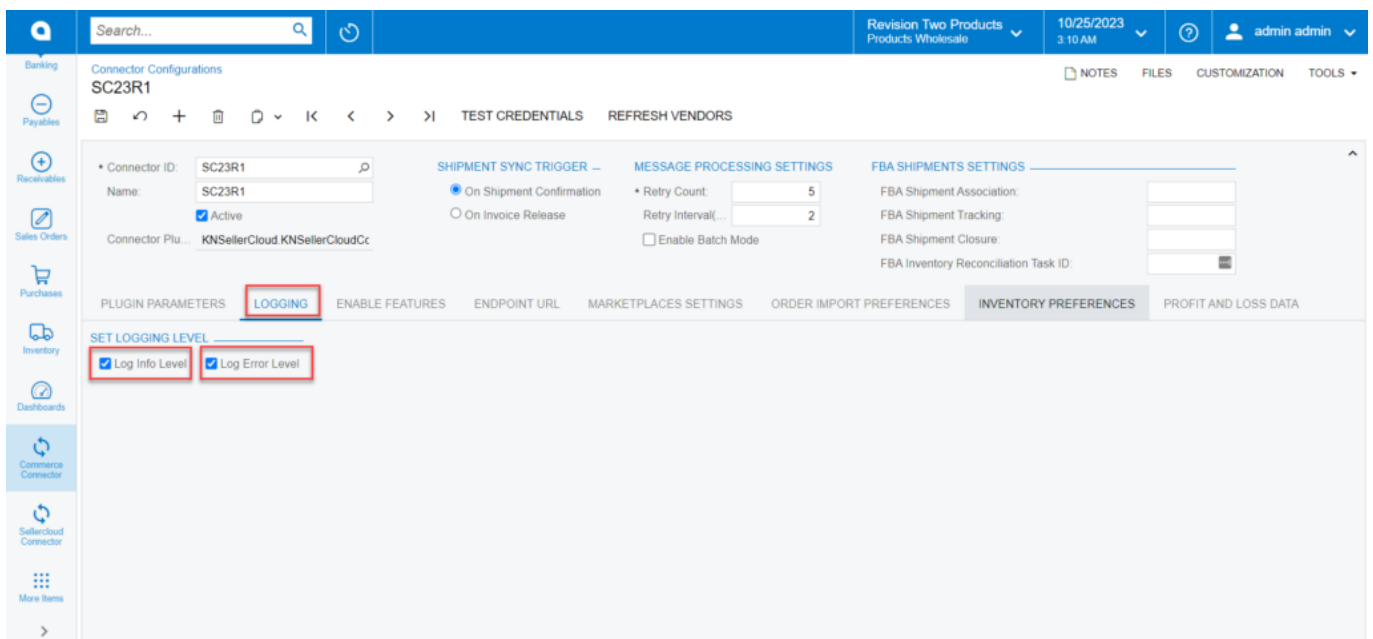


# Loggings



Loggings manage with information about transactions, process and system activities and provide a detailed history that can be useful for troubleshooting the system performance within the platform.

- Upon clicking **[Logging]**, a new screen will display with SET LOGGING LEVEL.
  - Log info Level
  - Log Error Level

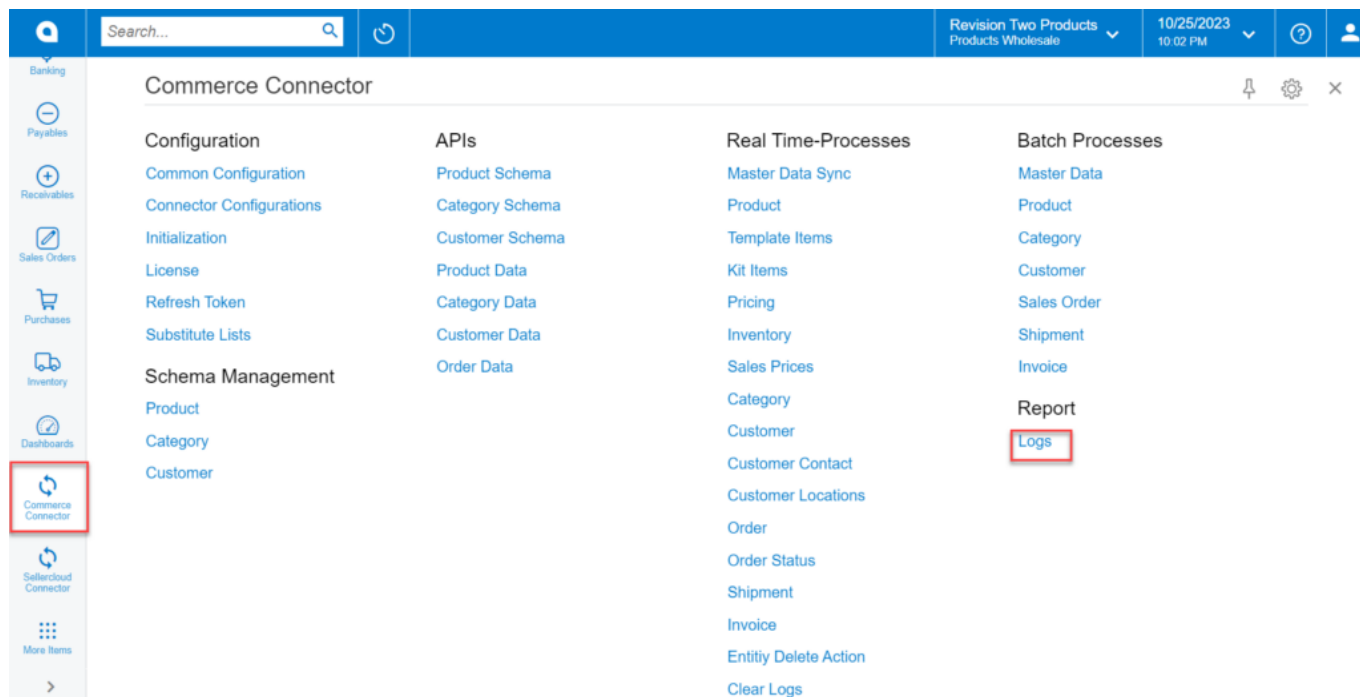


The screenshot shows the 'Connector Configurations' page for 'SC23R1'. The 'LOGGING' tab is selected, and the 'SET LOGGING LEVEL' section is visible. It contains two checkboxes: 'Log Info Level' and 'Log Error Level', both of which are checked. The interface also shows various other settings like 'SHIPMENT SYNC TRIGGER', 'MESSAGE PROCESSING SETTINGS', and 'FBA SHIPMENTS SETTINGS'.

Logging screen

<b>Log Info Level</b>	Info: If <b>enabled</b> , the connector logs will display any passed or failed logs. Data that is being transferred from Acumatica to SellerCloud Connector.
<b>Log Error Level</b>	Error: If <b>enabled</b> , the connector logs will display any errored logs. Data that is being transferred from Acumatica to SellerCloud Connector.
<b>Both</b>	If both are <b>enabled</b> , the connector logs will display any passed or failed and errored logs. Data that is being transferred from Acumatica to SellerCloud Connector.

- To view the log info level, you need to navigate to the left panel in **Acumatica** and Click on **[Commerce Connector]**.



### Commerce Connector Logs

- You must choose the option **[Logs]** under the **[Reports]**.
- Logs related to the Info Level will appear on the screen if you choose **[Log Info Level]**.
- Additionally, Logs related to the error level will appear on the screen if you choose the **[Error Info Level option]**.

Banking

Payables

Receivables

Sales Orders

Purchases

Inventory

Dashboards

Commerce Connector

Sellercloud Connector

More Items

Search...

Revision Two Products

Products Wholesale

10/25/2023

10:14 PM

admin admin

Logs

CUSTOMIZATION

TOOLS

Action Type:

Level:

Message:

From Date:

To Date:

From Time:

To Time:

	Level	Action Type	Message	Endpoint Url	Description
>	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
	INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for

log level info

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Products Wholesale

10/25/2023

10:21 PM

admin admin

Logs

CUSTOMIZATION

TOOLS

Action Type:

Level:

Message:

From Date:

To Date:

From Time:

To Time:

	Level	Action Type	Message	Endpoint Uri	Description
>	ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"TABLE03 ","PhysicalQty":-10,"...	KN CF 50.80	Physical Inventory Sync failed. (f
	ERROR	Product Sync	["companyId":516,"productName":null,"productSKU":"TABLE03"...	KN CF 50.10	Product(s) sync failed The Produ
	ERROR	Inventory Sync	Initialize		The connector has not been activ
	ERROR	Product Sync	Insert/Update Database Record		Error: Another process has updat
	ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"KITP023 ","PhysicalQty":-10,"...	KN CF 50.80	Physical Inventory Sync failed. (f
	ERROR	Product Sync	["companyId":516,"productName":"KITP0 updated","productSK...	KN CF 50.10	Product(s) sync failed Another pn
	ERROR	Product Sync	["companyId":516,"productName":"KITP01","productSKU":"KITP...	KN CF 50.10	Product(s) sync failed Another pn
	ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"KITC01 ","PhysicalQty":-10,"S...	KN CF 50.80	Physical Inventory Sync failed. (f
	ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"TDEM01-Gol","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed. (f
	ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed. (f
	ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"TDEM01-Bla","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed. (f

Log error info