Fortis Payments

Menu: Manage POS / Fortis Payments

Feature: Fortis Payments

Editions: Cloud, Corporate, Store

Use this page to configure the integration with the Fortis Payments credit card processor.

> Currently, POS supports only card-present transactions performed through the Fusion Register.

The following fields must be entered from the integration details supplied by Fortis:

- User ID
  - The user ID of the client, used to connect to the Fortis Payments service.
  - This is typically a long alpha-numeric value.
- User API Key
  - The API key of the client, used to connect to the Fortis Payments service.
  - This is typically a long, random alpha-numeric value.
- Location ID
  - The identifier of the location (store) associated with this POS installation, as configured in Fortis Payments.
  - The Fusion Register uses this value to filter the payment terminals that it can use.

Consult the Fortis documentation for the meaning of these fields, and how they are used.

> The User ID and User API Key fields are securely stored when they are entered.

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There are a few additional settings that can alter how payments are processed:

- Poll Interval
  - The amount of milliseconds between polling attempts, where POS queries the payment terminal for results.
  - You can decrease this value to speed up the perceived responsiveness of the payment terminal, at the expense of increased number of network calls to the Fortis infrastructure.
- Commodity Code
  - A default Commodity Code value to use for Level 3 integration, when transaction/inventory data does not supply it.
  - The default value is typically useful, but you may change it depending on the client's industry.

Test Mode

The page also contains a Perform transactions against the Fortis test endpoint checkbox.

Select the checkbox when testing against Fortis' test servers. When enabled:

- POS will contact Fortis test servers, rather than production servers, to process payments.
- The test servers will return different types of responses, based on the test credit card number and transaction amounts that are used.
- See card numbers and transaction amounts in the Fortis documentation for more information.

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