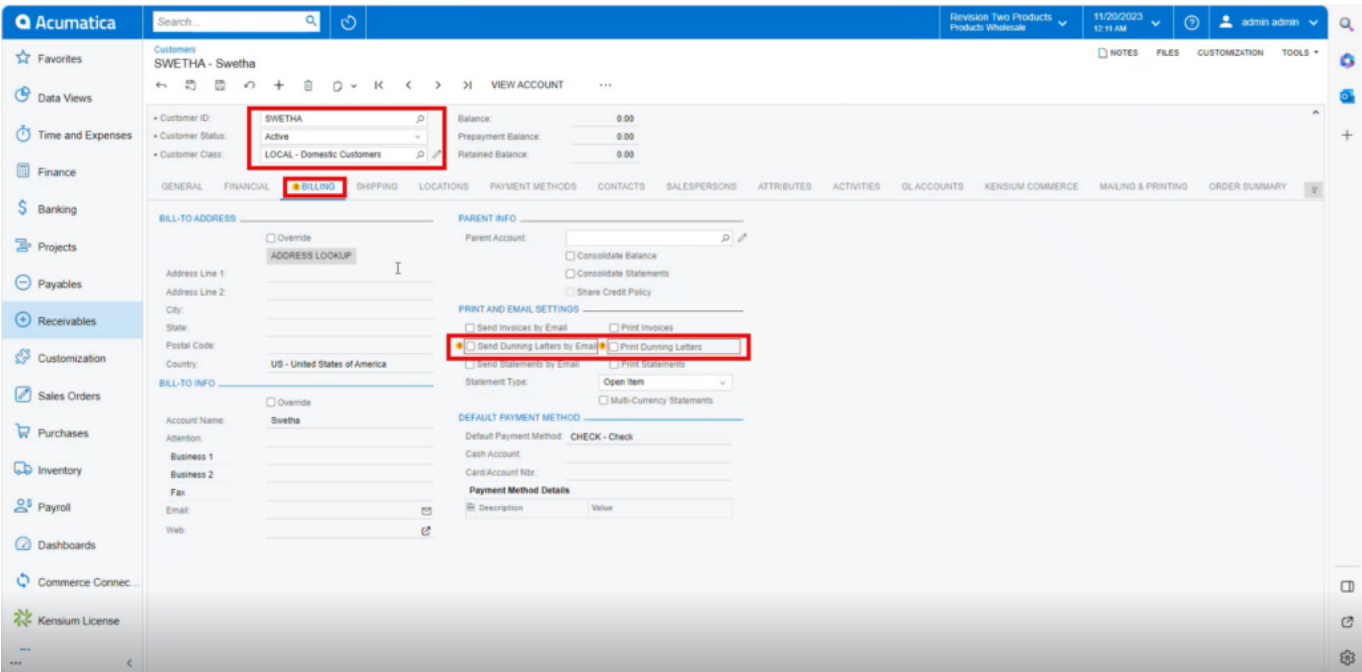


# Ignore Blanks



You can create a customer without email Id if the **[Ignore Blank]** radio button is enabled.

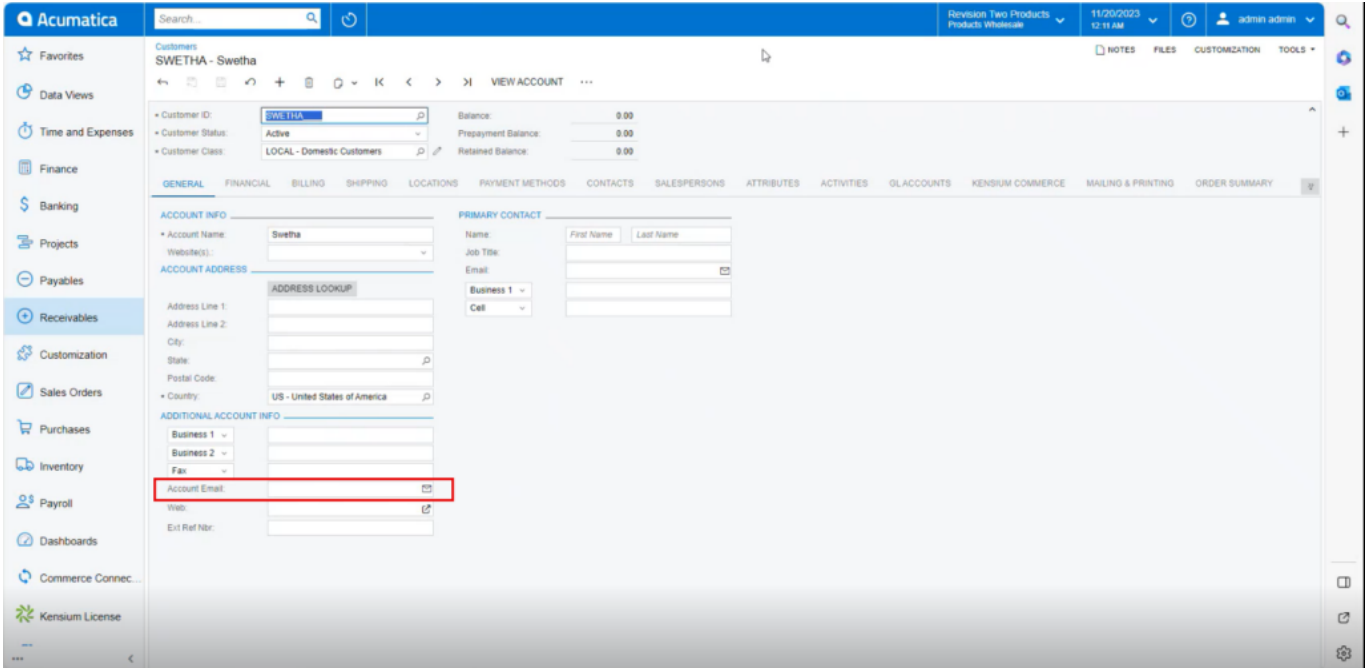
1. You need to navigate to the customer screen.
2. Create the customer ID.
3. Select **[Customer status]** from the drop-down,
4. Click on **the [Billing]** tab and disable the check box for **[Send Dunning Letters by Email]**.



The screenshot shows the Acumatica interface for a customer record. The customer name is SWETHA - Swetha. The 'BILLING' tab is active. In the 'PRINT AND EMAIL SETTINGS' section, the 'Send Dunning Letters by Email' checkbox is highlighted with a red box, indicating it should be disabled. Other settings include 'Send Invoices by Email', 'Print Invoices', 'Send Statements by Email', and 'Print Statements'.

Disable the radio button

1. Click on **[save]**.
2. You can view that **[Account Mail]** displays no errors.



The screenshot shows the Acumatica software interface. The top navigation bar includes the Acumatica logo, a search bar, and user information. The left sidebar contains various navigation options like Favorites, Data Views, Time and Expenses, Finance, Banking, Projects, Payables, Receivables, Customization, Sales Orders, Purchases, Inventory, Payroll, Dashboards, and Commerce Connect. The main content area displays the 'VIEW ACCOUNT' form for customer 'SWETHA - Swetha'. The form is divided into several sections: Account Info, Account Address, Primary Contact, and Additional Account Info. The 'Account Email' field in the 'Additional Account Info' section is highlighted with a red box.

No Error

You cannot create a customer without email Id if the **[Ignore Blank]** radio button is disabled.

1. If you create a customer, it will through an error message in **[ACCOUNT EMAIL]**.

Acumatica

Search

Revision Two Products  
Products Detail

11/20/2023  
12:11 AM

admin admin

NOTES FILES CUSTOMIZATION TOOLS

Customers  
SWEETY - Sweety M

VIEW ACCOUNT

Customer ID: SWEETY - Sweety M Balance: 0.00  
Customer Status: Active Prepayment Balance: 0.00  
Customer Class: LOCAL - Domestic Customers Retained Balance: 0.00

GENERAL FINANCIAL BILLING SHIPPING LOCATIONS PAYMENT METHODS CONTACTS SALESPERSONS ATTRIBUTES ACTIVITIES GLACCOUNTS KENSIUM COMMERCE MAILING & PRINTING

ACCOUNT INFO

Account Name: Sweety M  
Website(s):  
ACCOUNT ADDRESS

ADDRESS LOOKUP

Address Line 1:  
Address Line 2:  
City:  
State:  
Postal Code:  
Country: US - United States of America

PRIMARY CONTACT

Name: First Name Last Name  
Job Title:  
Email:  
Business 1  
Cell

ADDITIONAL ACCOUNT INFO

Business 1  
Business 2  
Fax

Account Email:  
Web:  
Ext. Fax Number:

Error