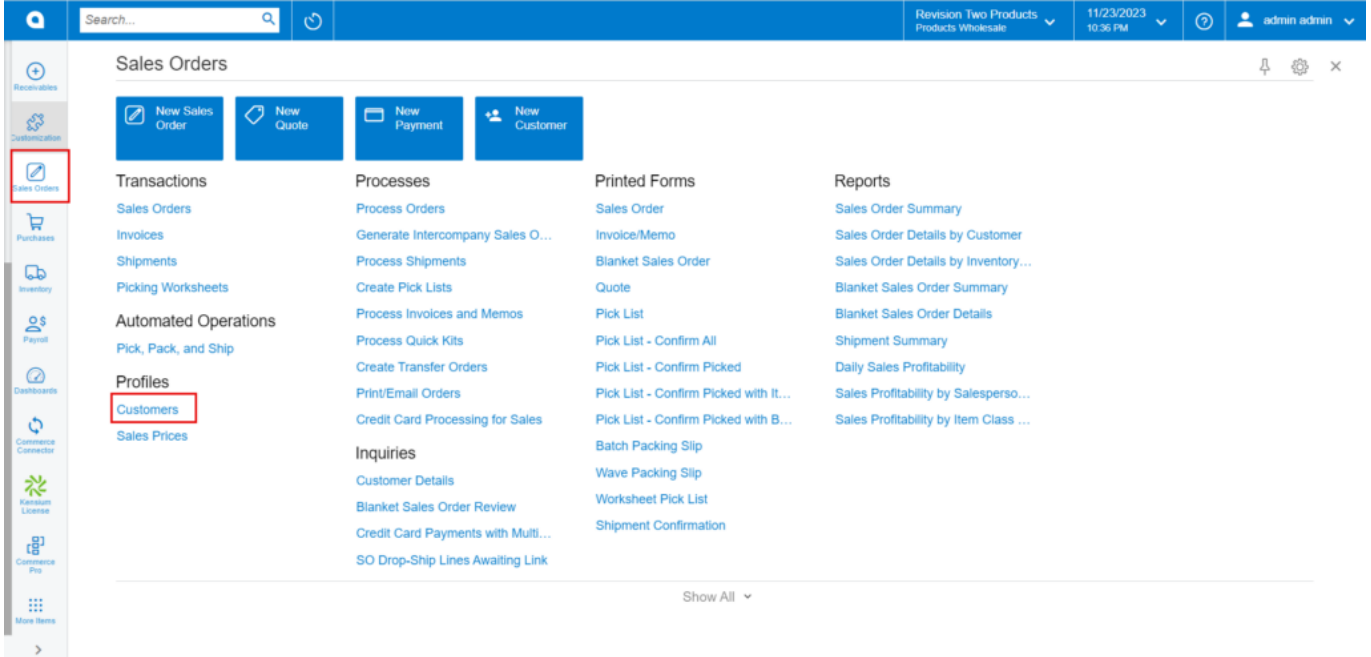


Customer



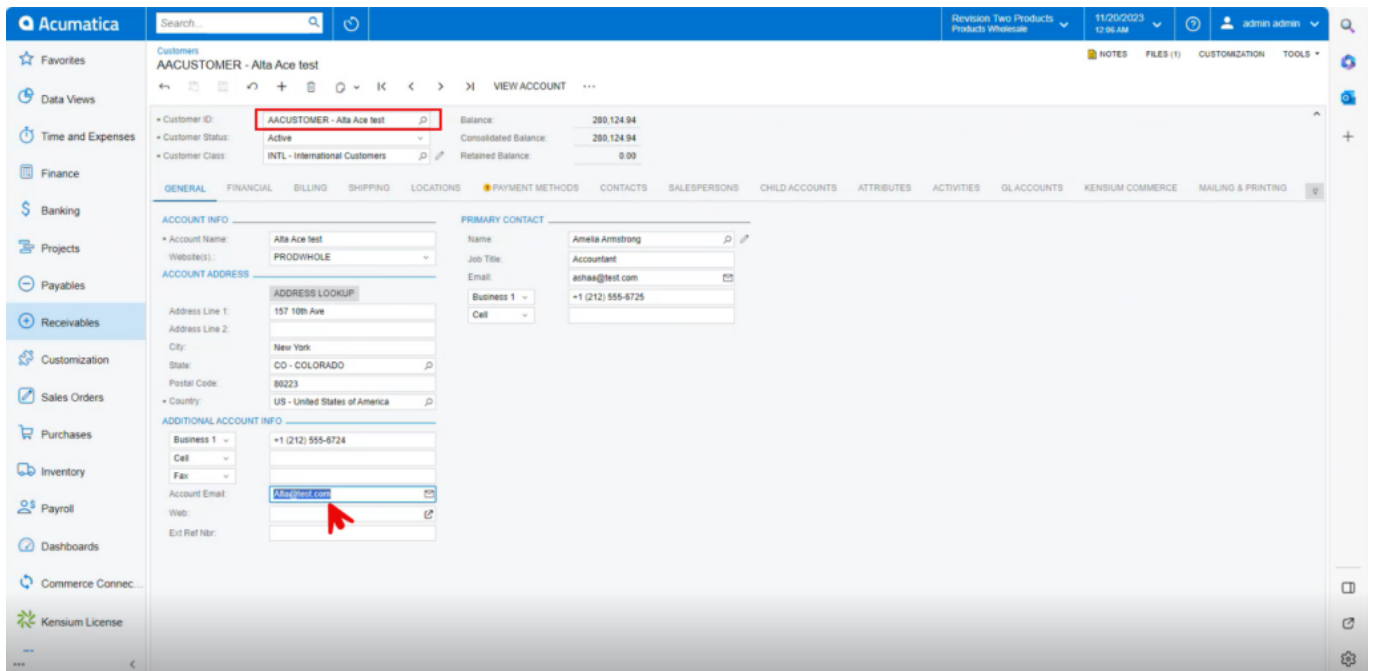
- You need to create a **[Customer ID]** in **[Customers]** under **[Profiles]** in **[Sales Orders]**.



The screenshot shows the Fusion CommercePro interface. At the top, there is a search bar and navigation elements. The main content area is titled 'Sales Orders' and contains several sections: 'Transactions', 'Processes', 'Printed Forms', and 'Reports'. The 'Profiles' section is highlighted with a red box, and 'Customers' is listed under it. The left sidebar also has a 'Sales Orders' menu item highlighted with a red box.

Customers

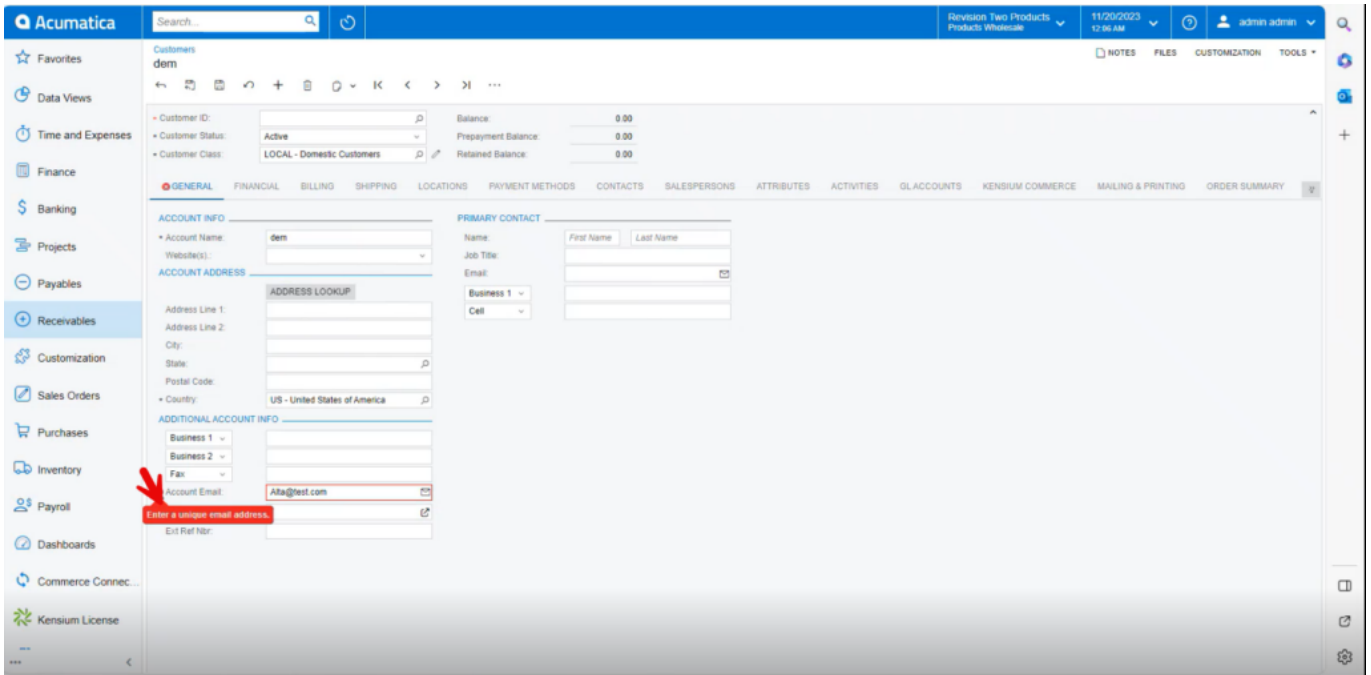
- You need to create a **[Customer ID]**.
- Select the **[Customer Status]** from the drop-down.
- Search for **[Customer Class]**.
- Enter the **[Account Email]**.



The screenshot displays the Acumatica software interface for a customer record. The top navigation bar includes the Acumatica logo, a search bar, and user information (Revision: Two Products, Products: Wholesale, Date: 11/20/2023 12:56 AM, User: admin admin). The left sidebar contains various navigation options like Favorites, Data Views, Time and Expenses, Finance, Banking, Projects, Payables, Receivables, Customization, Sales Orders, Purchases, Inventory, Payroll, Dashboards, and Commerce Connect. The main content area shows the customer details for 'AACUSTOMER - Alta Ace test'. Key information includes Customer ID (AACUSTOMER - Alta Ace test), Customer Status (Active), and Customer Class (INTL - International Customers). Financial data shows a Balance of 289,124.94, Consolidated Balance of 289,124.94, and Retained Balance of 0.00. The 'ACCOUNT INFO' section includes Account Name (Alta Ace test), Website(s) (PRODWHOLE), and Account Address (157 10th Ave, New York, CO - COLORADO, 80223, US - United States of America). The 'PRIMARY CONTACT' section lists Name (Amelia Armstrong), Job Title (Accountant), Email (ameaa@test.com), and Business 1 (+1 (212) 555-8725). The 'ADDITIONAL ACCOUNT INFO' section includes Business 1 (+1 (212) 555-8724), Cell, Fax, Account Email (ameaa@test.com), Web, and Ext Ref Nbr. A red arrow points to the Account Email field.

Customers (1)

- When you create a new customer and use their existing email address, an error notice appears under Account Email as **{Enter a Unique email Address}**.



Acumatica | Search... | Revision Two Products | Products Wholesale | 11/20/2023 12:56 AM | admin admin

Customers
dem

Customer ID: dem | Balance: 0.00
 Customer Status: Active | Prepayment Balance: 0.00
 Customer Class: LOCAL - Domestic Customers | Retained Balance: 0.00

GENERAL | FINANCIAL | BILLING | SHIPPING | LOCATIONS | PAYMENT METHODS | CONTACTS | SALESPERSONS | ATTRIBUTES | ACTIVITIES | GLACCOUNTS | KENSUM COMMERCE | MAILING & PRINTING | ORDER SUMMARY

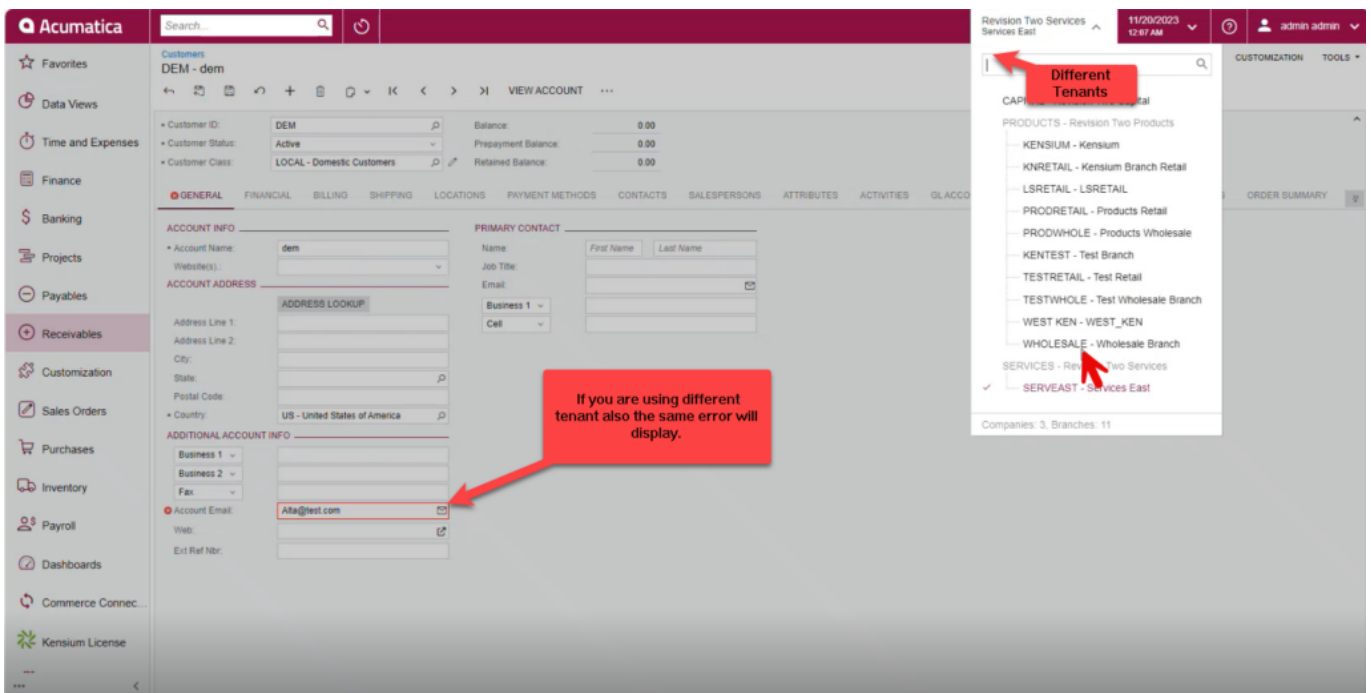
ACCOUNT INFO
 Account Name: dem
 Website(s):
 ACCOUNT ADDRESS
 Address Line 1:
 Address Line 2:
 City:
 State:
 Postal Code:
 Country: US - United States of America

ADDITIONAL ACCOUNT INFO
 Business 1:
 Business 2:
 Fax:
 Account Email: **Ata@test.com**
 Web:
 Exit Ref Nbr:

PRIMARY CONTACT
 Name: First Name Last Name
 Job Title:
 Email:
 Business 1:
 Cell:

Enter a unique email address.

New Customer



Acumatica | Search... | Revision Two Services | Services East | 11/20/2023 12:67 AM | admin admin

Customers
DEM - dem

Customer ID: DEM | Balance: 0.00
 Customer Status: Active | Prepayment Balance: 0.00
 Customer Class: LOCAL - Domestic Customers | Retained Balance: 0.00

GENERAL | FINANCIAL | BILLING | SHIPPING | LOCATIONS | PAYMENT METHODS | CONTACTS | SALESPERSONS | ATTRIBUTES | ACTIVITIES | GLACCOUNTS | ORDER SUMMARY

ACCOUNT INFO
 Account Name: dem
 Website(s):
 ACCOUNT ADDRESS
 Address Line 1:
 Address Line 2:
 City:
 State:
 Postal Code:
 Country: US - United States of America

ADDITIONAL ACCOUNT INFO
 Business 1:
 Business 2:
 Fax:
 Account Email: **Ata@test.com**
 Web:
 Exit Ref Nbr:

PRIMARY CONTACT
 Name: First Name Last Name
 Job Title:
 Email:
 Business 1:
 Cell:


If you are using different tenant also the same error will display.

Different Tenants

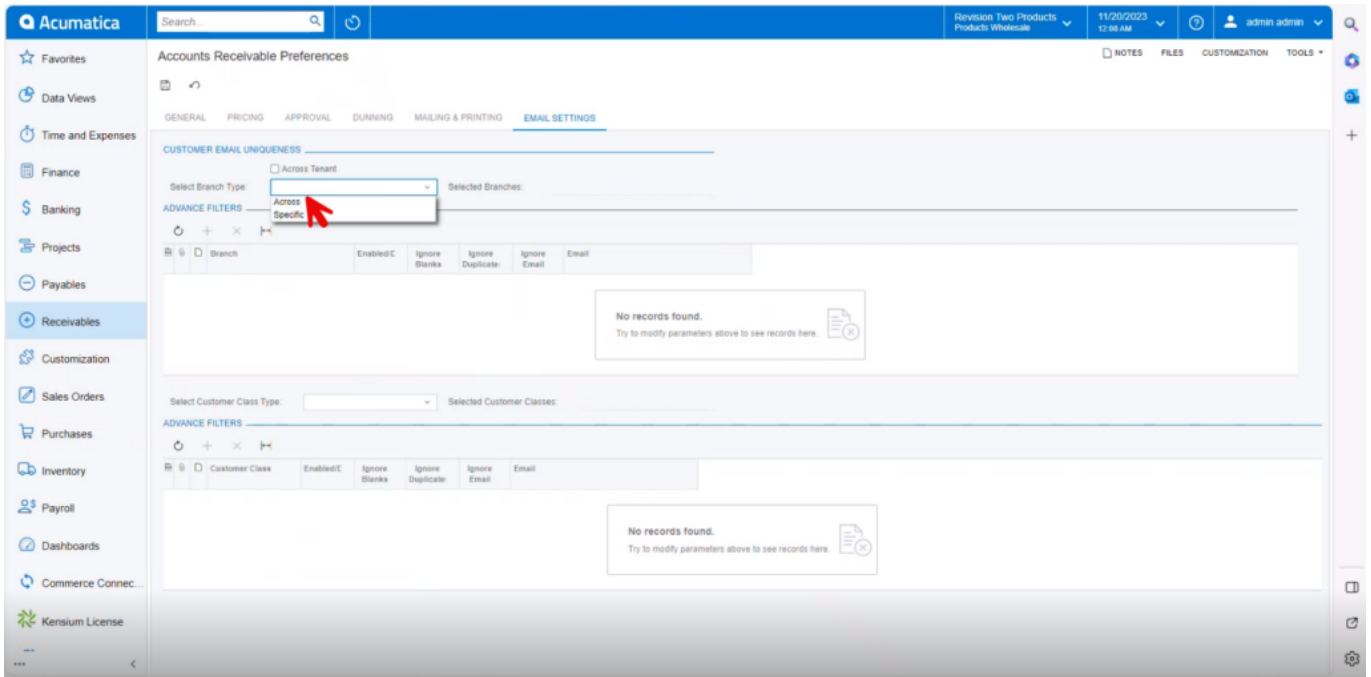
- CAPRE - Capital
- PRODUCTS - Revision Two Products
 - KENSUM - Kensium
 - KNRETAIL - Kensium Branch Retail
 - LSRETAIL - LSRETAIL
 - PROORETAIL - Products Retail
 - PROOWHOLE - Products Wholesale
 - KENTEST - Test Branch
 - TESTRETAIL - Test Retail
 - TESTWHOLE - Test Wholesale Branch
 - WEST KEN - WEST_KEN
 - WHOLESALE - Wholesale Branch
- SERVICES - Revision Two Services
 - SERVEAST - Services East

Companies: 3, Branches: 11

Different Tenant

 If you display the radio button for **[ACTIVE TENANT]** a line with **[Select Branch Type]** and **[Selected Branches]** will display.

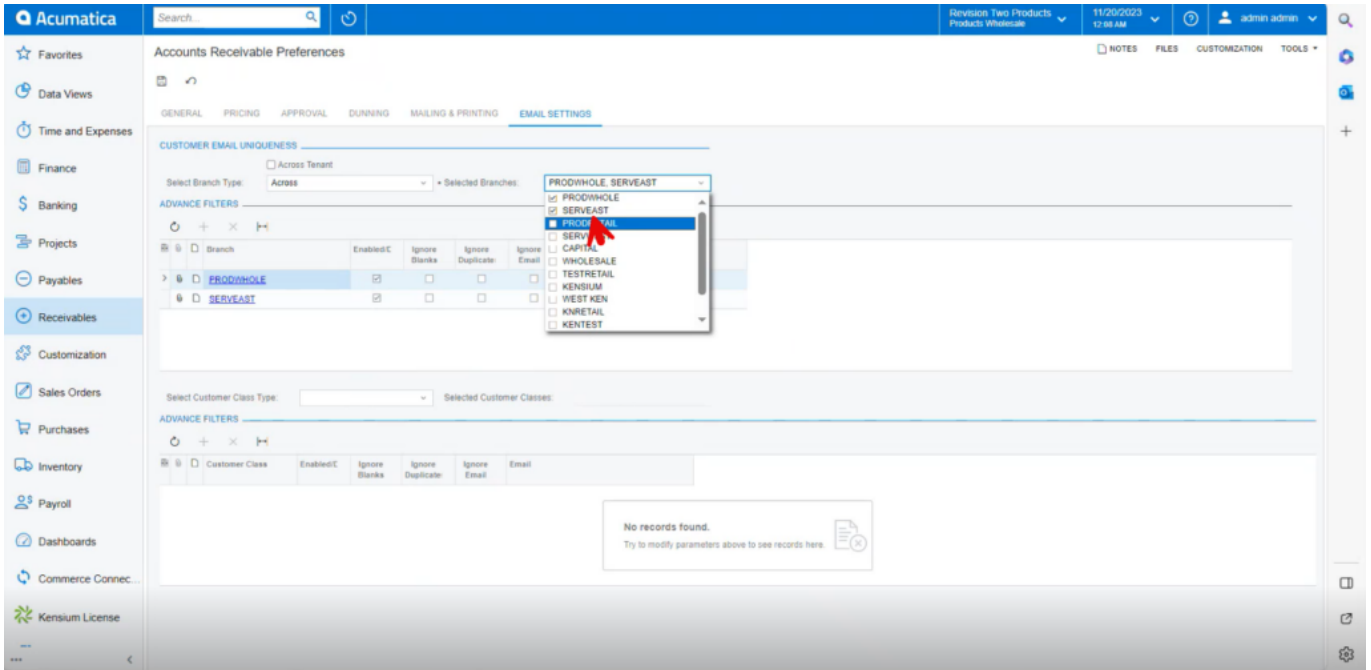
- Select the **[Branch Type]** from the drop-down menu as **[Across]**.



The screenshot shows the Acumatica Accounts Receivable Preferences interface, specifically the EMAIL SETTINGS tab. The 'CUSTOMER EMAIL UNIQUENESS' section is active, featuring a 'Select Branch Type' dropdown menu with 'Across' selected. A red arrow points to the 'Across' option. Below this, there are two 'ADVANCE FILTERS' sections, each with a table of columns (Branch, Enabled, Ignore Blanks, Ignore Duplicate, Ignore Email, Email) and a 'No records found' message.

Branch Type

- Select the **[Branches]** from the Selected Branches menu.



Selected Branches

- The selected branches will be displayed under Advance Features.
- Enable the radio button for **[Ignore Blanks]** for **[PRODWHOLE]**.

Acumatica

Revision Two Products
Product: Wholesale

11/20/2023
12:59 AM

admin admin

NOTES FILES CUSTOMIZATION TOOLS

Accounts Receivable Preferences

GENERAL PRICING APPROVAL DUNNING MAILING & PRINTING **EMAIL SETTINGS**

CUSTOMER EMAIL UNIQUENESS

Across Tenant

Select Branch Type: Across Selected Branches: PRODWHOLE, SERVEAST

ADVANCE FILTERS

Branch	Enabled	Ignore Blanks	Ignore Duplicate	Ignore Email	Email
PRODWHOLE	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SERVEAST	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Select Customer Class Type: Selected Customer Classes:

ADVANCE FILTERS

Customer Class	Enabled	Ignore Blanks	Ignore Duplicate	Ignore Email	Email
No records found. Try to modify parameters above to see records here.					

Accounts Receivable Preferences