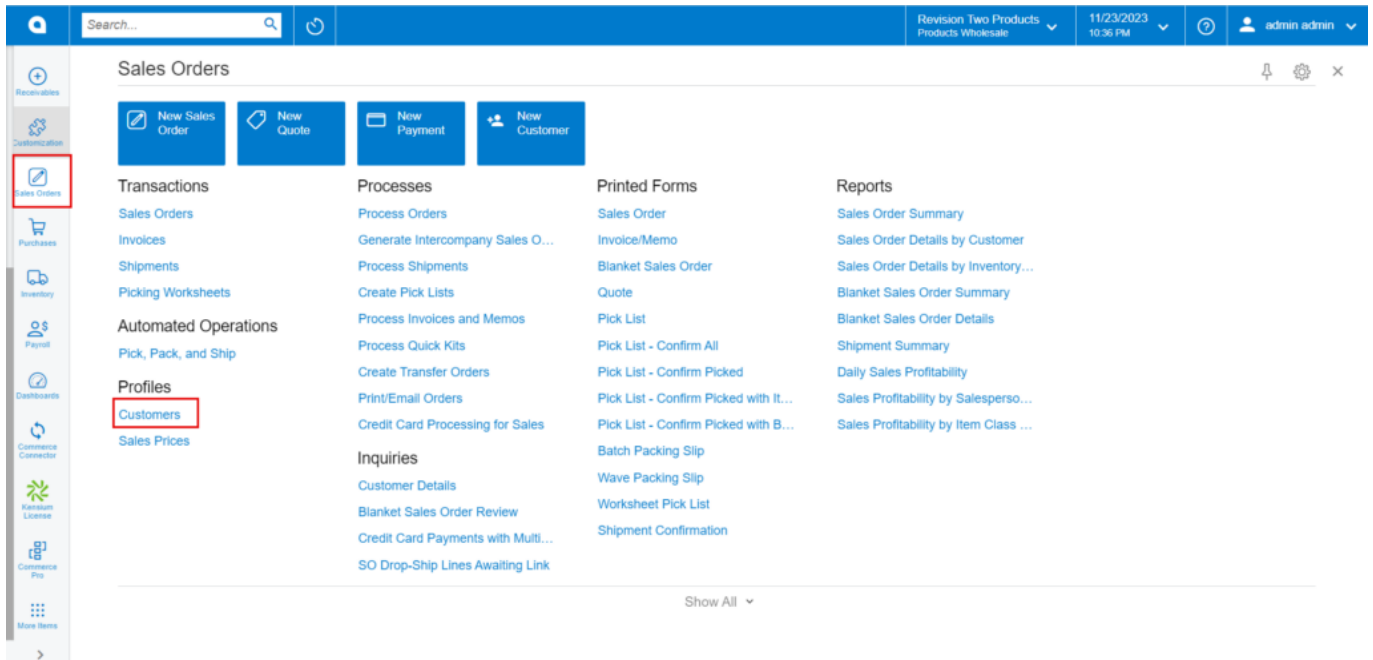


Customer

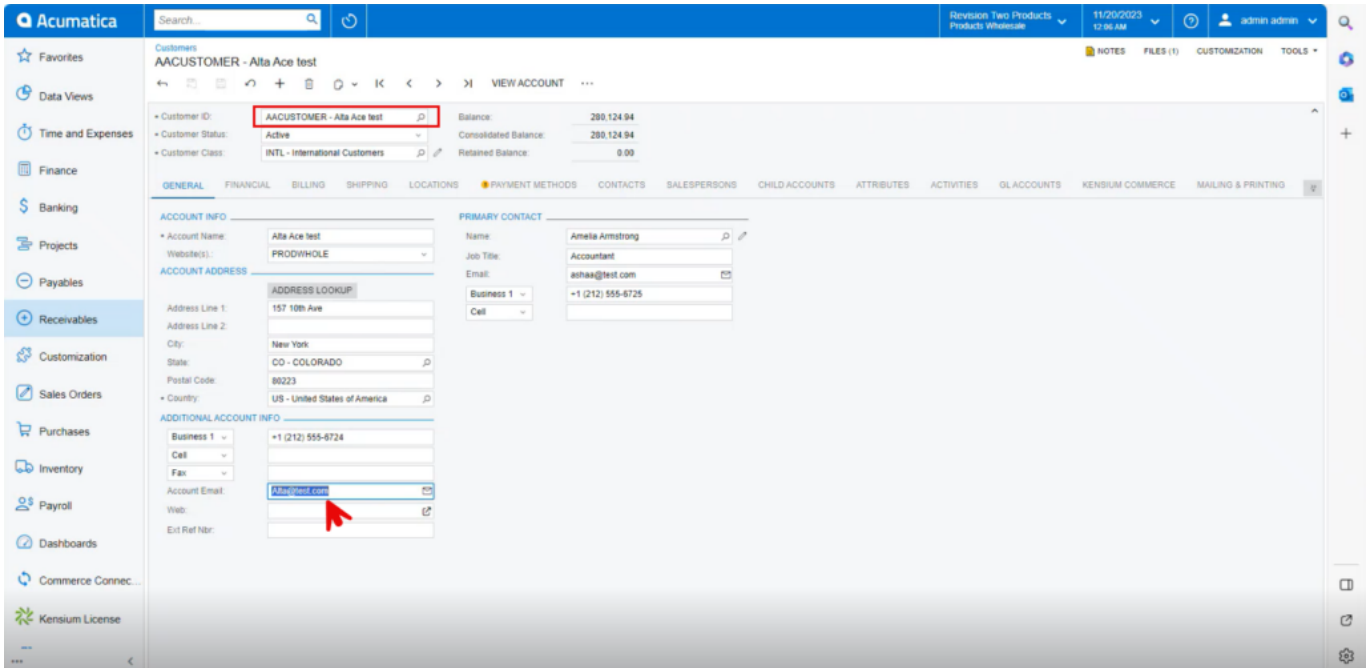


- You need to create a **[Customer ID]** in **[Customers]** under **[Profiles]** in **[Sales Orders]**.



Customers

- You need to create a **[Customer ID]**.
- Select the **[Customer Status]** from the drop-down.
- Search for **[Customer Class]**.
- Enter the **[Account Email]**.



Acumatica

Search...

Revision: Two Products
Products Warehouse

11/20/2023
12:00 AM

admin admin

Customers

AACUSTOMER - Alta Ace test

VIEW ACCOUNT

Customer ID: AACUSTOMER - Alta Ace test

Customer Status: Active

Customer Class: INTL - International Customers

Balance: 280,124.94

Consolidated Balance: 280,124.94

Retained Balance: 0.00

GENERAL FINANCIAL BILLING SHIPPING LOCATIONS PAYMENT METHODS CONTACTS SALESPERSONS CHILD ACCOUNTS ATTRIBUTES ACTIVITIES GL ACCOUNTS KENBUM COMMERCE MAILING & PRINTING

ACCOUNT INFO

Account Name: Alta Ace test

Website(s): PRODWIHOLE

ACCOUNT ADDRESS

ADDRESS LOOKUP

Address Line 1: 157 10th Ave

Address Line 2:

City: New York

State: CO - COLORADO

Postal Code: 80223

Country: US - United States of America

PRIMARY CONTACT

Name: Amelia Armstrong

Job Title: Accountant

Email: amhaa@test.com

Business 1: +1 (212) 555-8725

Cell:

ADDITIONAL ACCOUNT INFO

Business 1: +1 (212) 555-8724

Cell:

Fax:

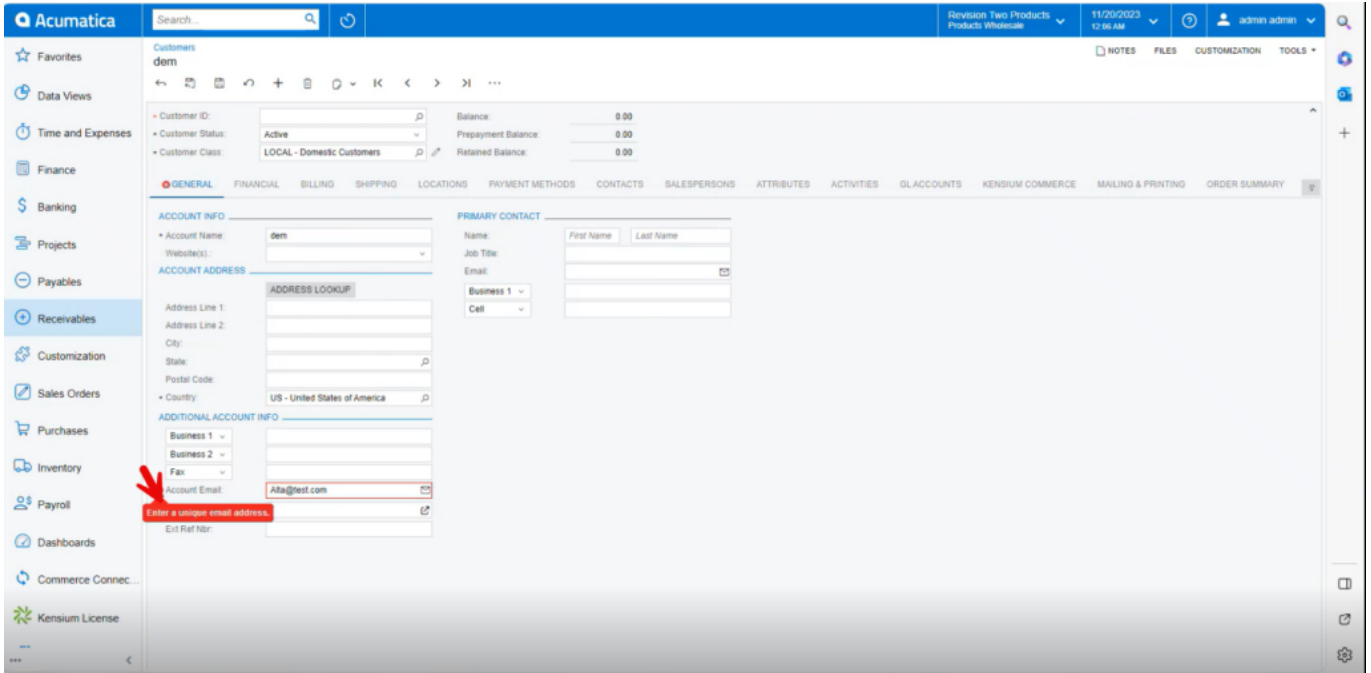
Account Email: Admin@acumatica.com

Web:

Ext Ref Nbr:

Customers (1)

- When you create a new customer and use their existing email address, an error notice appears under Account Email as **{Enter a Unique email Address}**.



Acumatica

Search...

Revision Two Products
Products Wholesale

11/20/2023
12:56 AM

admin admin

NOTES FILES CUSTOMIZATION TOOLS

Customers
dem

Customer ID: dem Balance: 0.00
Customer Status: Active Prepayment Balance: 0.00
Customer Class: LOCAL - Domestic Customers Retained Balance: 0.00

GENERAL FINANCIAL BILLING SHIPPING LOCATIONS PAYMENT METHODS CONTACTS SALESPERSONS ATTRIBUTES ACTIVITIES GLACCOUNTS KENSIUM COMMERCE MAILING & PRINTING ORDER SUMMARY

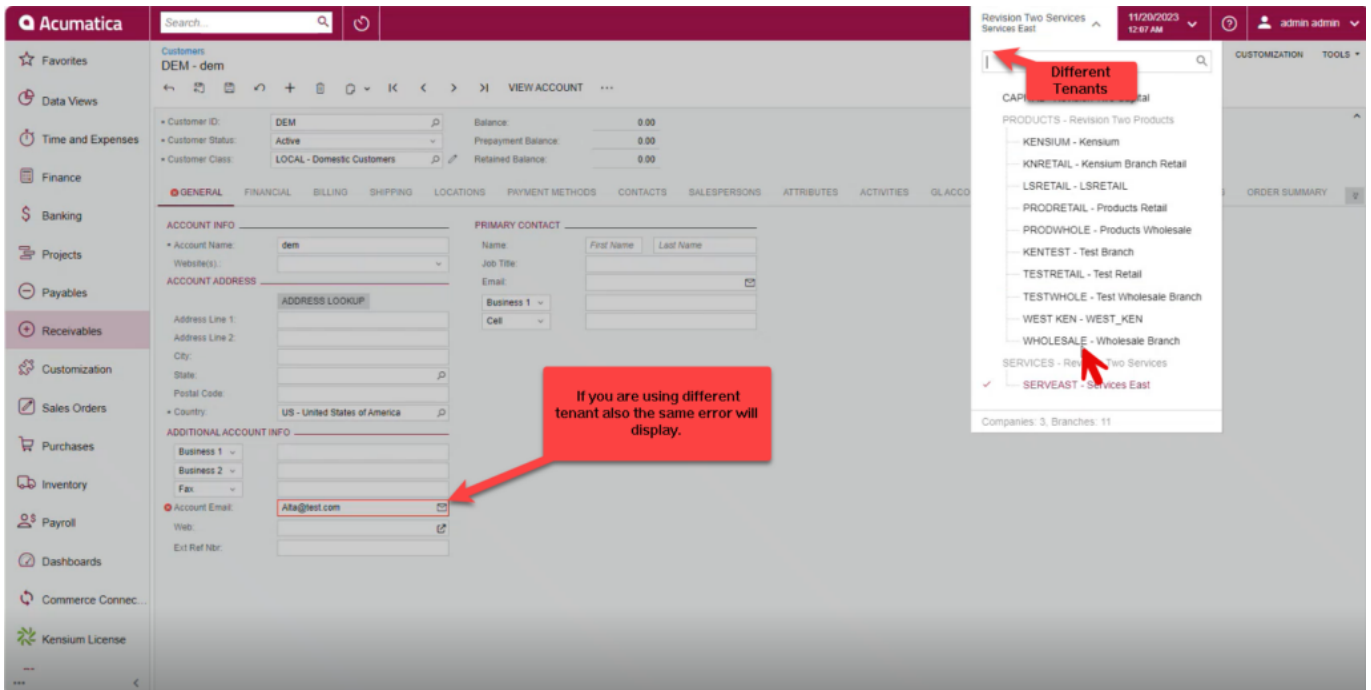
ACCOUNT INFO
Account Name: dem
Website(s):
ACCOUNT ADDRESS
Address Line 1:
Address Line 2:
City:
State:
Postal Code:
Country: US - United States of America

PRIMARY CONTACT
Name: First Name Last Name
Job Title:
Email:
Business 1:
Cell:

ADDITIONAL ACCOUNT INFO
Business 1:
Business 2:
Fax:
Account Email: **Ata@test.com**
Web:
Ext Ref Nbr:

Enter a unique email address.

New Customer



Acumatica

Search...

Revision Two Services
Services East

11/20/2023
12:57 AM

admin admin

CUSTOMIZATION TOOLS

Customers
DEM - dem

Customer ID: DEM Balance: 0.00
Customer Status: Active Prepayment Balance: 0.00
Customer Class: LOCAL - Domestic Customers Retained Balance: 0.00

GENERAL FINANCIAL BILLING SHIPPING LOCATIONS PAYMENT METHODS CONTACTS SALESPERSONS ATTRIBUTES ACTIVITIES GLACCOUNTS

ACCOUNT INFO
Account Name: dem
Website(s):
ACCOUNT ADDRESS
Address Line 1:
Address Line 2:
City:
State:
Postal Code:
Country: US - United States of America

PRIMARY CONTACT
Name: First Name Last Name
Job Title:
Email:
Business 1:
Cell:

ADDITIONAL ACCOUNT INFO
Business 1:
Business 2:
Fax:
Account Email: **Ata@test.com**
Web:
Ext Ref Nbr:

If you are using different tenant also the same error will display.

Different Tenants

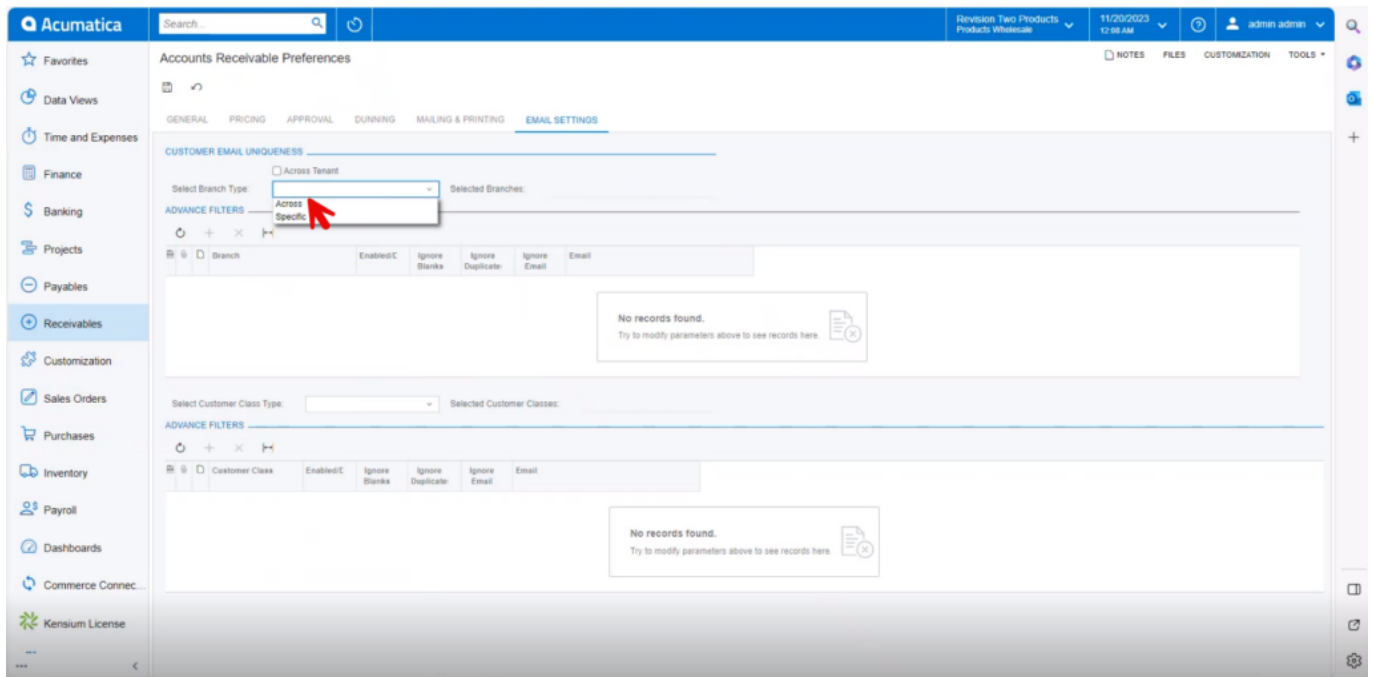
- PRODUCTS - Revision Two Products
 - KENSIUM - Kensium
 - KNRETAIL - Kensium Branch Retail
 - LSRETAIL - LSRETAIL
 - PROORETAIL - Products Retail
 - PROOWHOLE - Products Wholesale
 - KENTEST - Test Branch
 - TESTRETAIL - Test Retail
 - TESTWHOLE - Test Wholesale Branch
 - WEST KEN - WEST_KEN
 - WHOLESALE - Wholesale Branch
- SERVICES - Revision Two Services
 - SERVEAST - Services East**

Companies: 3, Branches: 11

Different Tenant

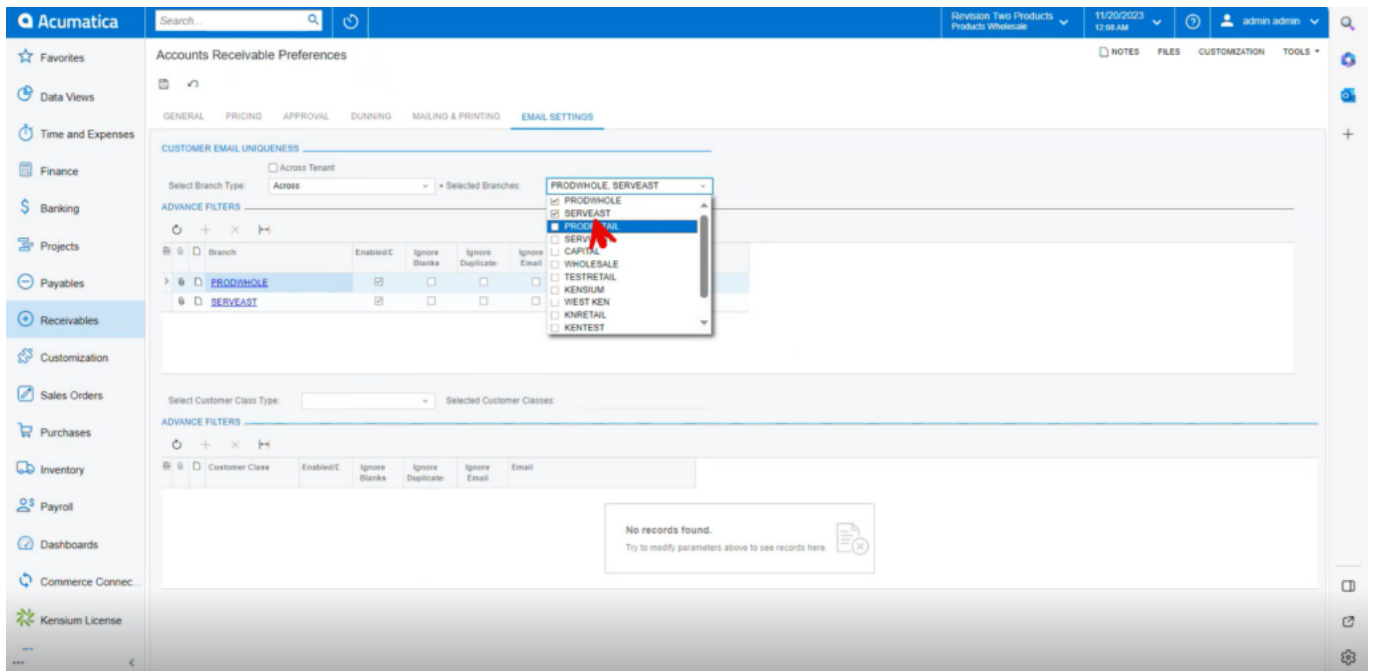
✖ If you display the radio button for **[ACTIVE TENANT]** a line with **[Select Branch Type]** and **[Selected Branches]** will display.

- Select the **[Branch Type]** from the drop-down menu as **[Across]**.



Branch Type

- Select the **[Branches]** from the Selected Branches menu.



Selected Branches

- The selected branches will be displayed under Advance Features.
- Enable the radio button for **[Ignore Blanks]** for **[PRODWHOLE]**.



Acumatica

Search

Revision Two Products
Products Wholesale

11/20/2023
12:59 AM

admin admin

Favorites

Data Views

Time and Expenses

Finance

Banking

Projects

Payables

Receivables

Customization

Sales Orders

Purchases

Inventory

Payroll

Dashboards

Commerce Connect

Kensium License

Accounts Receivable Preferences

NOTES FILES CUSTOMIZATION TOOLS

GENERAL PRICING APPROVAL DUNNING MAILING & PRINTING EMAIL SETTINGS

CUSTOMER EMAIL UNIQUENESS

Across Tenant

Select Branch Type: Across

Selected Branches: PRODWHOLE, SERVEAST

ADVANCE FILTERS

Branch

Enabled

Ignore Blanks

Ignore Duplicate

Ignore Email

Email

PRODWHOLE

SERVEAST

Select Customer Class Type:

Selected Customer Classes:

ADVANCE FILTERS

Customer Class

Enabled

Ignore Blanks

Ignore Duplicate

Ignore Email

Email

No records found.
Try to modify parameters above to see records here.

Accounts Receivable Preferences