

Syncing the Order in Acumatica

In Acumatica, go to the commerce Section on the left panel and click on Sync History as shown below.

Acumatica	Search Q	୰			Revision Two Products Products Wholesale	11/21/2023 11:01 PM	v 0) 🚨 admin	admin 👻
Haterial Requireme	Commerce					4 @	×	CUSTOMIZATION	TOOLS -
Time and Expenses	Configuration	Processes	Inquiries	Dashboards					
Finance	BigCommerce Stores Entities	Prepare Data Process Data	र्क Sync Highmy Preferences	Commerce Sync Monitoring					^
\$ Banking			Substitution Lists						
Payables									
Receivables									
Sales Orders									
R ChannelAdvisor									
Purchases									
D Inventory									
Dashboards									
Commerce Connec	/								
应 Commerce 🖌									
Kensium License									
More items									
<								IC C	\rightarrow \rightarrow

Sync History in Commerce Section.

Upon clicking on the [Sync History] you will be redirected to the following Sync History Screen.





Acumatica	Search		٩	୰					Re Pro		11/21/2023 11:02 PM	💿 💄 admin	
Haterial Requireme	Sync H	listory										CUSTOMIZATION	TOOLS -
Time and Expenses	0	0	SYNC H	۷ …									
Finance	Store: Entity		82823R1	۹ v									
\$ Banking	ALL R	ECORDS	READY TO PROCI	ESS FAILE	D PROCESSED	SKIPPED ABORTED DELE	TED FILTERED	INVALID INACTIVE					
Payables	B 0 D		Entity	store	UsrKN828ContactiD	CII 983	External ID	External Description	Status	Last Error	L.	ast Operation	Last Attemp
-	> 6 D		Sales Order	B2B23R1		<u>SO, SO007646</u>	423	423	Processed			Inserted in ERP	11/21/2023
 Receivables 	0 D		Payment	82823R1			423:743934233	423	Filtered	The record has been filtered	because th	Modified Externally	11/21/2023
-	0 D		Product Availability	82823R1		AACOMPUT01, Ager Lapto	118	Acer Laptop Computer Test	Processed	2		Updated Externally	11/21/2023
Sales Orders	0 D		Sales Order	82823R1		SO_SO007645			Failed	Customer C000000287 is no	ot synchroni	Failed to Save Externally	11/21/2023
-	0 D		Sales Order	82823R1		SO, SO007620			Failed	Customer C000000287 is no	ot synchroni	Failed to Save Externally	11/21/2023
ChannelAdvisor	0 D		Sales Order	82823R1			421	421	Failed	After parsing a value an uni	expected ch	Failed to Save in ERP	11/14/2023
-	0 D		Gustomer	82823R1		C000000266, Malvika	1501	malvika@test.com	Processed			Conflict Resolved by	11/9/2023
Purchases	0 D		Customer	82823R1		C000000285_Lucky			Prepared			Modified in ERP	11/9/2023
	0 D		Customer	82823R1		C000000284 Daniel			Prepared			Modified in ERP	11/9/2023
linventory	0 D		Customer	82823R1		C00000263_PRADEEP			Prepared			Modified in ERP	11/9/2023
0	0 D		Customer	B2B23R1		C000000262 Manasa			Prepared		1	Modified in ERP	11/9/2023
Dashboards	0 D		Customer	82823R1		C000000261, Dinesh			Prepared			Modified in ERP	11/9/2023
Commerce Connec	0 D		Customer	82823R1		C00000260 Manasa			Prepared			Modified in ERP	11/9/2023
Commerce Connec	0 D		Customer	82823R1			1500	lucky@test.com	Prepared			Modified Externally	11/9/2023
Commerce	0 D		Customer	82823R1			1497	rama@test.com	Prepared			Modified Externally	11/9/2023
Commerce	0 D		Customer	82823R1			1498	danielk@test.com	Prepared			Modified Externally	11/9/2023
Kensium License	0 D		Customer	82823R1			1490	dinesh@kensium.com	Prepared			Modified Externally	11/9/2023
	0 D		Customer	82823R1			1495	manasak@test.com	Prepared			Modified Externally	11/9/2023
More items	<												>
													> >

Order Synced into Acumatica

In B2B the Order Number is 423.

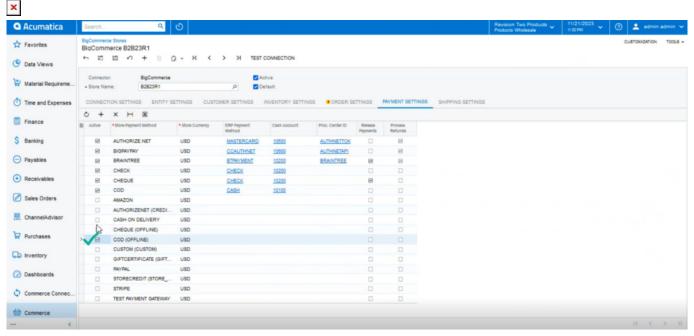
For the Payment Sync, the application shows an error.

H № R1 ADY TO PROCESS FAILED PROCESSED r store UurkN828Contecto rs Store S20281 dst Avsibility S20281 store S20281	SKIPPED ABORTED DELETEI ERP-D SQ. SC007845 AACOMPLITD1. Aner Lates BQ. SC007845 SQ. SC007823	D FILTERED External ID 423 423.743534233 118	INVALID INACTIVE Extense Description 423 Ager Laptop Computer Test	Failed	Last Error The record has been filtered because th The record has been filtered because the	Customization Last Operation Inserted in ERP Monted Externally planted Externally	Last Attemp 11/21/202 11/21/202
Rt p ADY TO PROCESS FAILED PROCESSED y etare LastostEdContactD ss.Ordar B2822R1 doct Availability 82822R1 ss.Ordar B2822R1 ss.Ordar B2822R1 ss.Ordar B2822R1 ss.Ordar B2822R1	ERP-ID 50_50007646 AACOMPUTD1_Aper_Latto 50_50007645	External ID 423 423:743534233	External Description 423 423	Processed Filtered Processed Failed	The record has been filtered because th The record has been filtered because the mapping of the cod store payment method	Inserted in ERP Modified Externally Updated Externally	Last Attemp 11/21/2021 11/21/2021 11/21/2021
ADY TO PROCESS FAILED PROCESSED # Drider B282281 UNIXX828Centection # Drider B282281 UNIXX828Centection # Advelte/Bitty B282281 UNIXX828Centection # Advelte/Bitty B282281 UNIXX828Centection # Advelte/Bitty B282281 UNIXX828Centection # Advelte/Bitty B282281 UNIXX828Centection	ERP-ID 50_50007646 AACOMPUTD1_Aper_Latto 50_50007645	External ID 423 423:743534233	External Description 423 423	Processed Filtered Processed Failed	The record has been filtered because th The record has been filtered because the mapping of the cod store payment method	Inserted in ERP Modified Externally Updated Externally	11/21/202 11/21/202 11/21/202
Blues UnitXR828ContectO ss. Order 8282281 minut 8282281 st. Order 8282281 ss. Order 8282281 ss. Order 8282281 ss. Order 8282281	ERP-ID 50_50007646 AACOMPUTD1_Aper_Latto 50_50007645	External ID 423 423:743534233	External Description 423 423	Processed Filtered Processed Failed	The record has been filtered because th The record has been filtered because the mapping of the cod store payment method	Inserted in ERP Modified Externally Updated Externally	11/21/202 11/21/202 11/21/202
State 8282281 state 8282381 doct Availedity 8282381 so.Onder 8282381 so.Onder 8282381 so.Onder 8282381	SQ_S0007645 AACOMPLITO1_Ader_Legio SQ_S0007645	<u>423</u> 423:743934233	423 423	Processed Filtered Processed Failed	The record has been filtered because th The record has been filtered because the mapping of the cod store payment method	Inserted in ERP Modified Externally Updated Externally	11/21/202 11/21/202 11/21/202
ment 8282381 doct Availability 8282381 na Order 8282381 na Order 8282381	AACOMPUT01, Ager Lagto SO, S0007645	423:743934233	423	Filtered Processed Failed	The record has been filtered because the mapping of the cod store payment method	Modified Externally	11/21/202 11/21/202
ment 8282381 doct Availability 8282381 na Order 8282381 na Order 8282381	AACOMPUT01, Ager Lagto SO, S0007645	423:743934233		Processed Failed	The record has been filtered because the mapping of the cod store payment method	Updated Externally	11/21/202
es Order 82823R1 es Order 82823R1	SO, SO007645	118	Acer Laptop Computer Test	Failed	The record has been filtered because the mapping of the cod store payment method		
es Order B2B23R1				Failed	mapping of the cod store payment method	ailed to Save Externally	11/21/202
	<u>50_50007620</u>				is inartive in the store settings		
s Order B2823R1				Failed		ailed to Save Externally	11/21/202
		421	421	Failed	After parsing a value an unexpected ch	Failed to Save in ERP	11/14/202
tomer B2B23R1	C000000265_Malvika	1501	malvika@test.com	Processed		Conflict Resolved by	11/9/2023
Itomer B2B23R1	C000000265, Lucky			Prepared		Modified in ERP	11/9/2023
itomer B2B23R1	C000000264, Daniel			Prepared		Modified in ERP	11/9/2023
itomer B2B23R1	C00000263, PRADEEP			Prepared		Modified in ERP	11/9/2023
tomer B2B23R1	C000000262, Manasa			Prepared		Modified in ERP	11/9/2023
tomer B2B23R1	C000000261 Dinesh			Prepared		Modified in ERP	11/9/2023
itomer B2B23R1	C00000260_Manasa			Prepared		Modified in ERP	11/9/2023
itomer B2B23R1		1500	lucky@test.com	Prepared		Modified Externally	11/9/2023
itomer B2B23R1		1497	rama@test.com	Prepared		Modified Externally	11/9/2023
tomer B2B23R1		1498	danielk@test.com	Prepared		Modified Externally	11/9/2023
tomer B2B23R1		1495	dinesh@kensium.com	Prepared		Modified Externally	11/9/2023
		1495	manasak@test.com	Prepared		Modified Externally	11/9/2023
	tomer B2B23R1 tomer B2B23R1 tomer B2B23R1 tomer B2B23R1	Ismer B282381 Ismer B282381 Ismer B282381 Ismer B282381	B282381 1502 Iomer 8282381 1497 Iomer 8282381 1492 Iomer 8282381 1498 Iomer 8282381 1498	Istmar B252181 1550 lucky@test.com Istmar B252281 1497 rama@test.com Istmar B252281 1499 daniek@test.com Istmar B252381 1499 daniek@test.com Istmar B252381 1499 daniek@test.com	Istmer B2823/81 1500 lucky@test.com Prepared Istmer B2823/81 1497 rama@test.com Prepared Istmer B2823/81 1499 danlek@test.com Prepared Istmer B2823/81 1499 danlek@test.com Prepared Istmer B2823/81 1499 danlek@test.com Prepared	<u>tomer</u> <u>B2522R1</u> <u>1500</u> lucky@test.com Prepared <u>tomer</u> <u>B2522R1</u> <u>1497</u> rama@test.com Prepared <u>tomer</u> <u>B2522R1</u> <u>1490</u> daniek@test.com Prepared <u>tomer</u> <u>B2522R1</u> <u>1490</u> diniek@test.com Prepared	Istmar B25231R1 Istory Lucky@test.com Prepared Modified Externally Istmar B2523R1 1487 rama@test.com Prepared Modified Externally Istmar B2523R1 1490 daniek@test.com Prepared Modified Externally Istmar B2523R1 1490 daniek@test.com Prepared Modified Externally Istmar B2523R1 1490 dinesh@tesnallum.com Prepared Modified Externally



BigCommerce B2B Connector

The error is appearing because the mapping of the payment that you have selected is inactive on the Acumatica side. Note that the payment method you are selecting should always be active.



After making this payment option you must sync the payment.

Acumatica	Search.		۹	୍ଷ				Revi Prod	sion Two Products 🗸	11/21/2023 11:02 PM	🖌 💿 💄 admi	
Haterial Requireme	Sync H	istory									Executing. Press to a	abort
Time and Expenses	0 1	5	SYNC H 🗵	∀ …							00:00:00	CANCEL
Finance	Store: Entity:		32823R1	4								
Banking	ALL RE	CORDS	READY TO PROCE	ESS FAILED PROC	ESSED SKIPPED ABORTED	DELETED FILTERE	D INVALID INACTIVE					
Payables	8 0 D		Entity	Store UsrKNB2BC	ContactiD ERP ID	External ID	External Description	Status	Last Error		Last Operation	Last Attem
	8 D		Sales Order	82823R1	SO_S0007646	423	423	Processer			Inserted in ERP	11/21/202
Receivables	> 6 D	Ø	Payment	B2B23R1		423:74393423	33 423	Filtered	The record has been filte	red because th	Modified Externally	11/21/202
-	e D		Product Availability	82823R1	AACOMPUT01	Acer Lapto 116	Acer Laptop Computer Test	Processed			Updated Externally	11/21/202
Sales Orders	0 D		Sales Order	82823R1	SO_S0007645			Failed	Customer C000000287 is	not synchroni	Failed to Save Externally	11/21/202
	0 D		Sales Order	82823R1	<u>50, 50007620</u>			Failed	Customer C00000287 is	s not synchroni	Failed to Save Externally	11/21/202
ChannelAdvisor	0 D		Sales Order	82823R1		421	421	Failed	After parsing a value an	unexpected oh	Failed to Save in ERP	11/14/203
	0 D		Customer	82823R1	C000000266, M	elvika 1501	malvika@test.com	Processed			Conflict Resolved by	11/9/2023
Purchases	0 D		Customer	82823R1	C000000265, Lu	gity.		Prepared			Modified in ERP	11/9/2023
	0 D		Customer	82823R1	C000000284_D	ciel		Prepared			Modified in ERP	11/9/2023
b Inventory	0 D		Customer	82823R1	C000000263, PF	ADEEP		Prepared			Modified in ERP	11/9/2023
Dashboards	0 D		Customer	82823R1	C000000262, M	1858		Prepared			Modified in ERP	11/9/2023
Dashboards	0 D		Customer	82823R1	C000000261, D	tesh		Prepared			Modified in ERP	11/9/2023
Commerce Connec	0 D		Customer	82823R1	C000000260_M	6888		Prepared			Modified in ERP	11/9/2023
, commerce connec	0 D		Customer	82823R1		1500	lucky@test.com	Prepared			Modified Externally	11/9/2023
Commerce	0 D		Customer	82823R1		1497	rama@test.com	Prepared			Modified Externally	11/9/2023
y commerce	0 D		Customer	82823R1		1490	danielk@test.com	Prepared			Modified Externally	11/9/2023
Managhar Lineares	0 D		Customer	82823R1		1495	dinesh@kensium.com	Prepared			Modified Externally	11/9/2023
Kensium License												

Sync the failed payment





Material Requireme	Sume H								Prot	lucts Wholesale 11	/21/2023 ▾ 🛛 🕑 💄 adm © PM ▾	
	Sync H	istory									The operation has	×
Time and Expenses	0 🖻	0	SYNC H	۳ …							completed.	
Finance	Store: Entity:		82823R1	م *								
Banking	ALL RE	CORDS	READY TO PROC	ESS FAILE	D PROCESSED	SKIPPED ABORTED DELETE	D FILTERED	INVALID INACTIVE				
Payables	8 6 D		Entity	store	UarKNB2BContactID	ERP ID	External ID	External Description	Status	Last Error	Last Operation	Last Attem
	6 D		Payment	<u>82823R1</u>		Prepayment, 004530	423:743934233	423	Processed		Inserted in ERP	11/21/202
Receivables	> 0 D		Sales Order	82823R1		SQ_S0007646	423	423	Provesed		Inserted in ERP	11/21/202
2	0 D		Product Availability	82823R1		AACOMPUT01, Acer Lapto	110	Acer Laptop Computer Test	Processed		Updated Externally	11/21/202
Sales Orders	0 D		Sales Order	B2B23R1		SO_S0007645			Failed	Customer C000000287 is not	synchroni Failed to Save Externally	y 11/21/202
	0 D		Sales Order	82823R1		SO, SO007620			Failed	Customer C000000287 is not	synchroni Failed to Save Externally	y 11/21/202
ChannelAdvisor	0 D		Sales Order	B2B23R1			421	421	Failed	After parsing a value an unex	pected ch Failed to Save in ERP	11/14/202
	0 D		Gustomer	82823R1		C000000265, Malvika	1501	malvika@test.com	Processed		Conflict Resolved by	11/9/2023
Purchases	0 D		Customer	82823R1		C000000285, Lucky			Prepared		Modified in ERP	11/9/2023
	0 D		Customer	82823R1		C000000264, Daniel			Prepared		Modified in ERP	11/9/2023
b Inventory	0 D		Customer	B2823R1		C00000263_PRADEEP			Prepared		Modified in ERP	11/9/2023
	0 D		Customer	82823R1		C000000262, Manasa			Prepared		Modified in ERP	11/9/2023
Dashboards	0 D		Customer	82823R1		C000000261, Dinesh			Prepared		Modified in ERP	11/9/2023
Commerce Connec	0 D		Customer	B2823R1		C00000260_Manasa			Prepared		Modified in ERP	11/9/2023
Commerce Connec	0 D		Customer	82823R1			1500	lucky@test.com	Prepared		Modified Externally	11/9/2023
Commerce	0 D		Customer	B2823R1			1497	rama@test.com	Prepared		Modified Externally	11/9/2023
y commerce	0 D		Customer	82823R1			1490	danielk@test.com	Prepared		Modified Externally	11/9/2023
Kensium License	0 D		Customer	82823R1			1490	dinesh@kensium.com	Prepared		Modified Externally	11/9/2023
	0 D		Customer	82823R1			1495	manasak@test.com	Prepared		Modified Externally	11/9/2023
More items	<											

The Payment is now synced

