

Managing Queue Configuration



The Queue Configuration in BigCommerce Better B2B is available under the Master Data in the Acumatica Configuration. If you have created a customer in Acumatica and want to sync it to B2B it will be stored in the Queue Configuration provided the option is enabled. If it's not enabled, it will be directly logged.

Queue Configuration

Note: Disabling configuration will enable realtime sync.

Queue Configuration

- ☐ Customer Create (Acumatica to B2B)
- ☐ Customer Update (Acumatica to B2B)
- ☐ Customer Delete (Acumatica to B2B)
- ☐ Contact Create (Acumatica to B2B)
- ☐ Contact Update (Acumatica to B2B)
- ☐ Contact Delete (Acumatica to B2B)
- ☐ Address Create (Acumatica to B2B)
- ☐ Address Update (Acumatica to B2B)
- ☐ Address Delete (Acumatica to B2B)
- ☐ Invoice Create (Acumatica to B2B)

SAVE

List of Queue Configuration

To enable the Queue Configuration, you need to each of the checkboxes like customer create, customer update, customer delete, contact create, contact update, contact delete, address create, address update, address delete,

Queue Configuration

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Queue Configuration

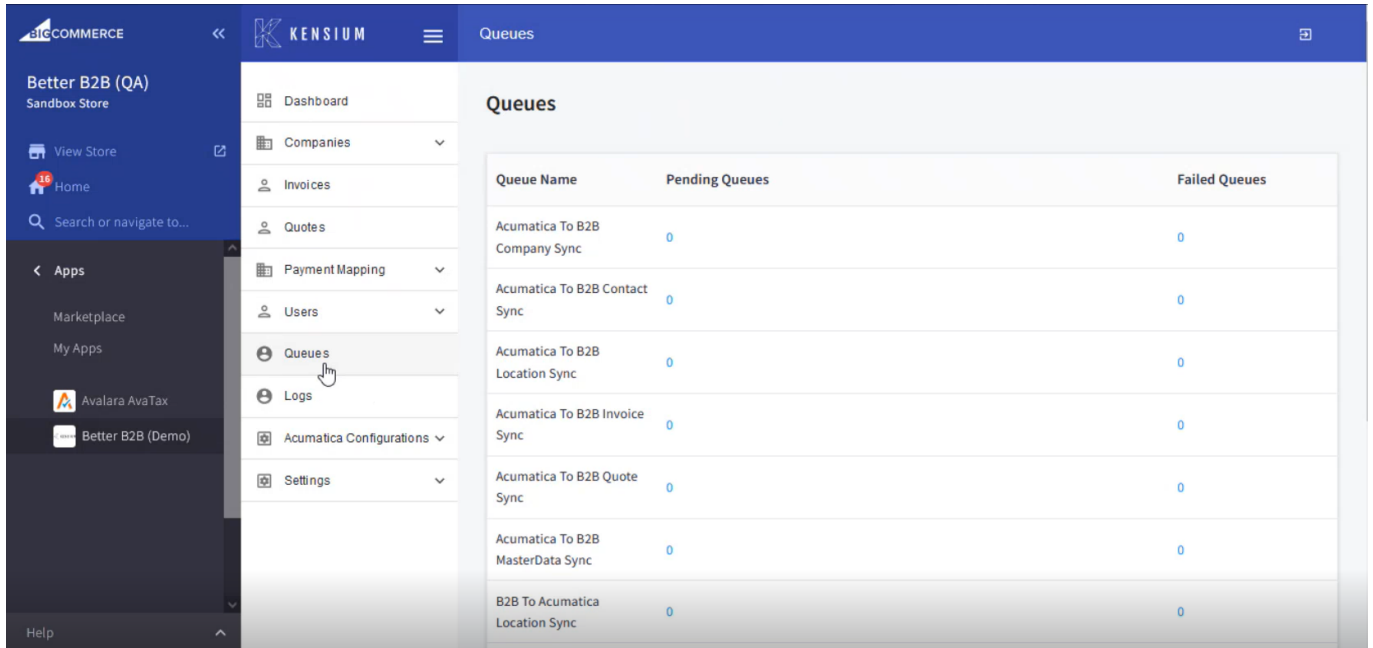
- ☒ Customer Create (Acumatica to B2B)
- ☐ Customer Update (Acumatica to B2B)
- ☐ Customer Delete (Acumatica to B2B)
- ☐ Contact Create (Acumatica to B2B)
- ☐ Contact Update (Acumatica to B2B)
- ☐ Contact Delete (Acumatica to B2B)
- ☐ Address Create (Acumatica to B2B)
- ☐ Address Update (Acumatica to B2B)
- ☐ Address Delete (Acumatica to B2B)
- ☐ Invoice Create (Acumatica to B2B)

Success! Queue Configuration settings updated successfully.

SAVE

Enabling the Queue Configuration

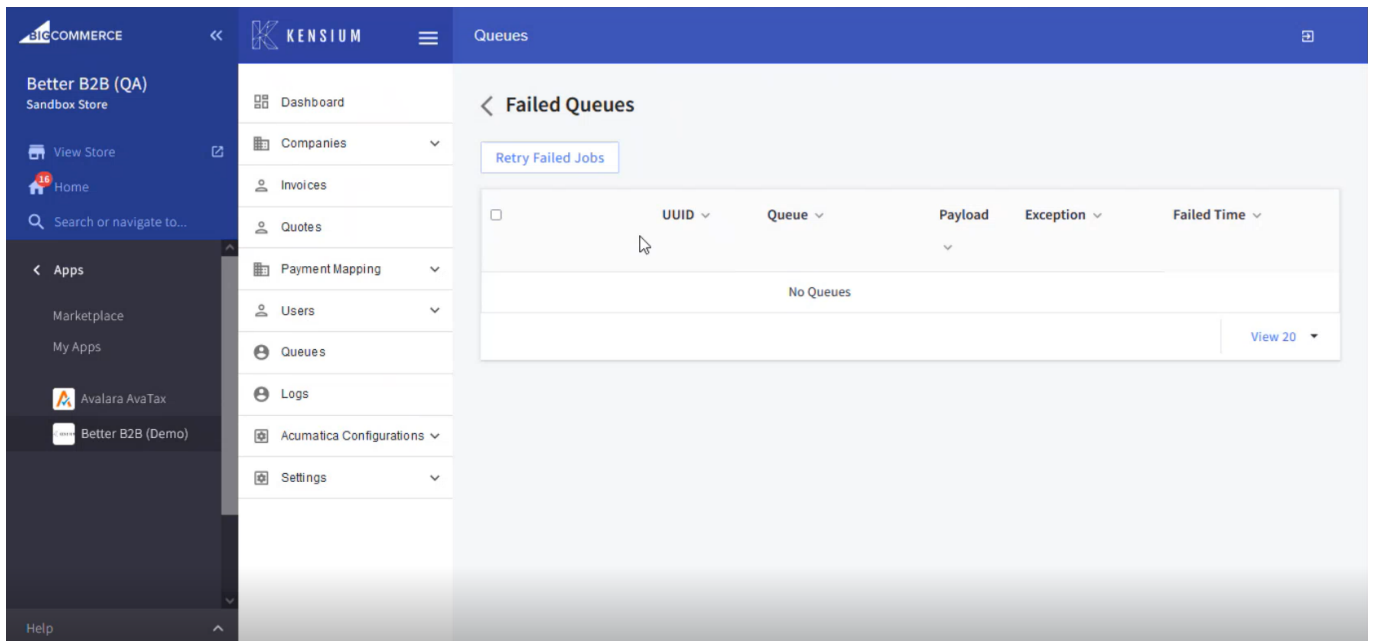
On sync from Acumatica to BigCommerce Better B2B if queues are enabled you will be able to see the Queue name, Pending Queues and Failed Queues.



Queue Name	Pending Queues	Failed Queues
Acumatica To B2B Company Sync	0	0
Acumatica To B2B Contact Sync	0	0
Acumatica To B2B Location Sync	0	0
Acumatica To B2B Invoice Sync	0	0
Acumatica To B2B Quote Sync	0	0
Acumatica To B2B MasterData Sync	0	0
B2B To Acumatica Location Sync	0	0

Queues details screen

For the [Failed Queues] you will have the option to [Retry Fail Jobs] under Failed Queues.



	UUID	Queue	Payload	Exception	Failed Time
No Queues					

View 20

Option to Retry the Failed Jobs

