

## Order Status

In Acumatica you will have a couple of Order Status. They are as follows:

- Completed
- On-hold
- Open
- Pending
- Shipping
- Cancelled

However, Magento has multiple options for the order status. At the same time, it allows you to create the Order Status. It is extremely important that both the status should match to sync the data seamlessly. Both the applications Acumatica and Magento should identify the order status for successful sync.

To access the Order Status mapping click on the left panel Kensium A-M Connector and click on the [Order Status] under Mapping. The following screens will appear.

Ŵ	Kensium A-M Connector					View Details System Messages: 5 💌
DASHBOARD						q 📫 🕹
\$ SALES	Acumatica Endpoint URLs	Category	Orders	About		Mapping Add New Order Status
ŵ	Basic Configuration	Customer	Returns	Documentation <sup>18</sup>		
	Sync Configuration	Customer Group		Support		
KENSIUM A-M CONNECTOR	Export Setup	Order Status				
ŧ	Import Setup	Payment Method	Queue Status			s 💿 Default View 👻 🔅 Columns 👻
	Sync Rules	Product	Consumer Management			per page < 1 of 1 >
		Tax Category				Store View
CONTENT		Shipping Method (A>M)				All Store Views
d.		Shipping Method (M>A)	Admin Logs			All Store Views
		Stores - Branches				All Store Views
STORES		Warehouse	Bulk Action Logs			All Store Views
			Connector Sync Logs			
SYSTEM						

Option for the Order Status Mapping





Û	✓ Task "Rule processing: 2": 1 item(s) have been successfully updated.		View Details System Messages: 5
CARD CARD	Order Status Mapping		Q 🕫 1
\$ SALES	Scope: All Store Views -		Recommended Order Status Mapping Add New Order Status
catalog	It's time to change your password.		
USTOMERS	Actions		Filters     O Default View     Columns       50     per page     1     of 1     2
ARKETING	Acumatica Order Status	Address Addres	Store View
CONTENT	canceled	Canceled	All Store Views
	completed	Complete	All Store Views
	pending	Pending	All Store Views
STORES	processing	Processing	All Store Views
SYSTEM			
â			

## Order Status Mapping Screen

You will have 2 options in the Order Status Mapping Screen.

- 1. Recommended Order Status Mapping
- 2. Add new Order Status.

Recommended Order Status Mapping:

Once you click on the [Recommended Order Status Mapping] a pop-up will appear on the screen which will change your current mapping to recommended mapping. By clicking on [OK] the recommended setting will be applied.





Û	Task "Rule processing: 2": 1 item(s) have been successfully updated.       View Details     System Message						System Messages: 5 👻		
DASHBOARD	Ord	er Status Mar	oping					Q	<b>#0</b> 1
\$ sales	Scope	e: All Store Views 🔹	0		Re	commended Or	rder Status Mapping	Add No	ew Order Status
CATALOG									
KENSIUM A-M	0	It's time to change your p	assword.						
					×	×	<b>F</b> ilters	Default View	<ul> <li>Columns</li> </ul>
	Actions				ou want to change the current mappin pping? If so, all existing data will be de	ng to	50 • per page	<	1 of 1 >
					Cancel OK				
CONTENT	canceled			All Store Views					
II. REPORTS		completed			Complete		All Store Vie	WS	
		pending			Pending		All Store Vie	ews	
STORES		processing			Processing		All Store Vie	ws	
SYSTEM									
۵									

## Recommended Settings in Order Mapping

Add New Order Status Mapping:

Upon clicking on the order status, a pop-up will appear on your screen. To map the order status with the Acumatica Order Status and with the Magento order status you need to enter the status here.





Û	✓ Task "Rule processing: 2": 1 Item(s) have been successfully updated.				View Details System Messages: 5 💌			
DASHBOARD	Order Status Mapping				Q 🙇 よ ashaa 🗸			
\$ SALES	Scope: All Store Views •				Recommended Order Status Mapping Add New Order Status			
CATALOG								
CO KENSIUM A-M	0	It's time to chan	nge your password.					
	~	Recommended	Order Status Mapping			×		
CUSTOMERS			Acumatica Order Status	Magento Order Status			mns 🔻	
MARKETING	Action	ns		Please select	\$	Delete	>	
CONTENT		Acumatica Ord		Please select	¢	Delete		
REPORTS		canceled	ADD /					
		completed	<			>		
STORES		pending				Save		
SYSTEM		processing						

## Order status popup

You can create multiple text boxes by using the [Add] button. After the successful mapping, you must click on [Save].

If you want to Delete an Acumatica Order Status you can simply use the [Delete] button and delete it as shown in the above screenshot and [Save] the record.

