

Order Lookup



The primary purpose of the Order Look-Up feature is to facilitate the editing of orders in Acumatica while displaying the same Acumatica data in both the Magento front and admin interfaces without altering the original order in Magento. It's important to note that Magento does not inherently support order editing.

When the Order Look-Up feature is installed in both Acumatica and Magento, any synchronized order present in both systems with an Acumatica Order Number reference in Magento will showcase the Acumatica Order Details in both the frontend and admin order look-up screens, rather than displaying Magento order details.

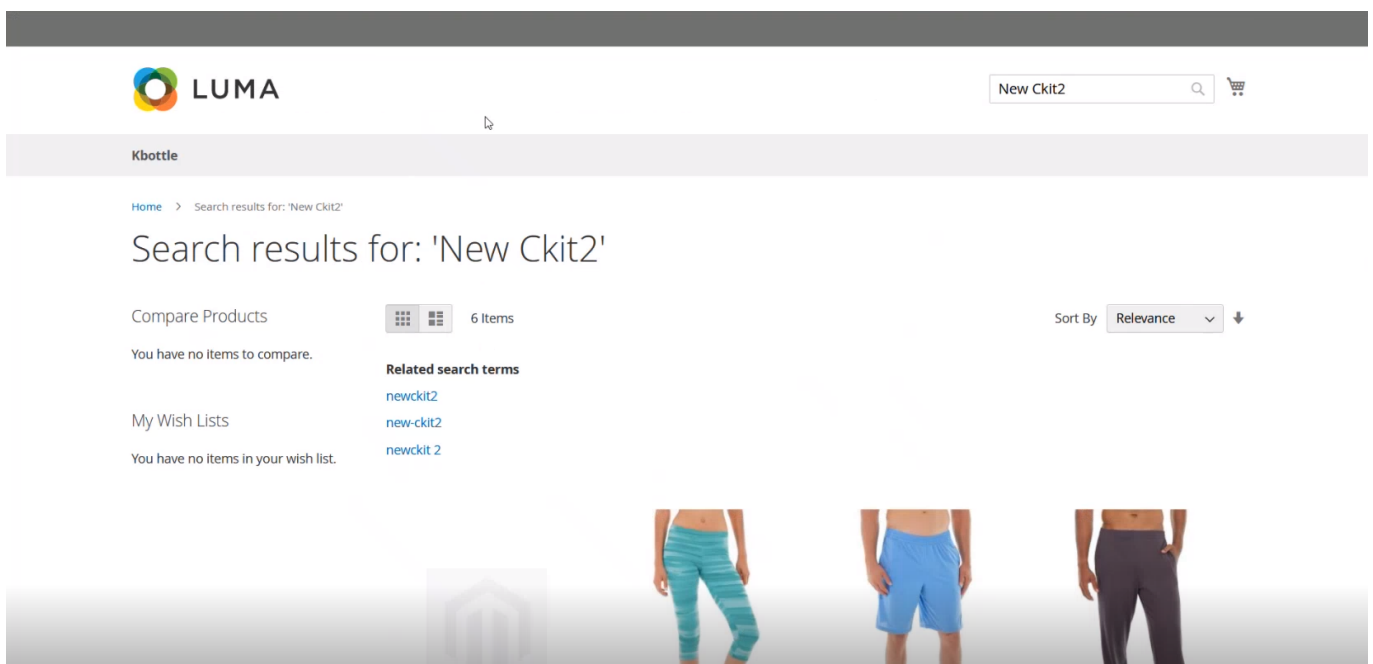


Figure: Front end of Magento with Products

Here the sample Product is 'New Ckit2' for illustration.

After adding the product, you will get the payment method.

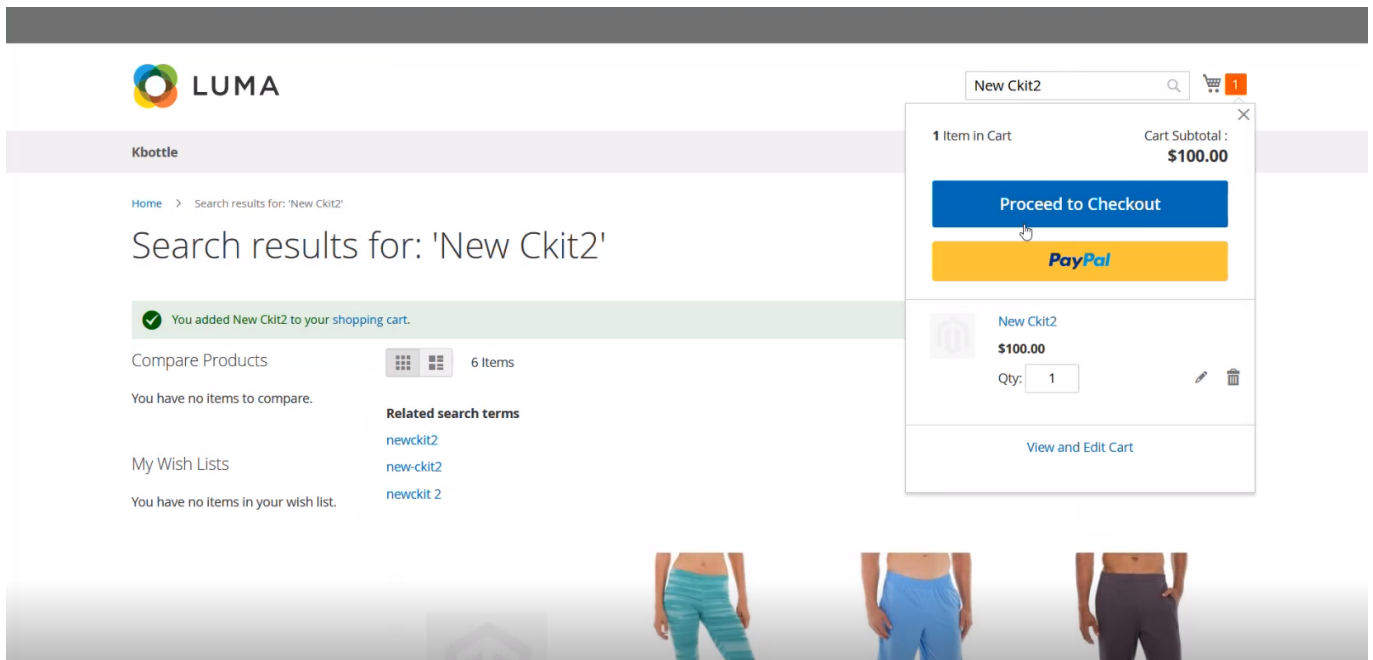
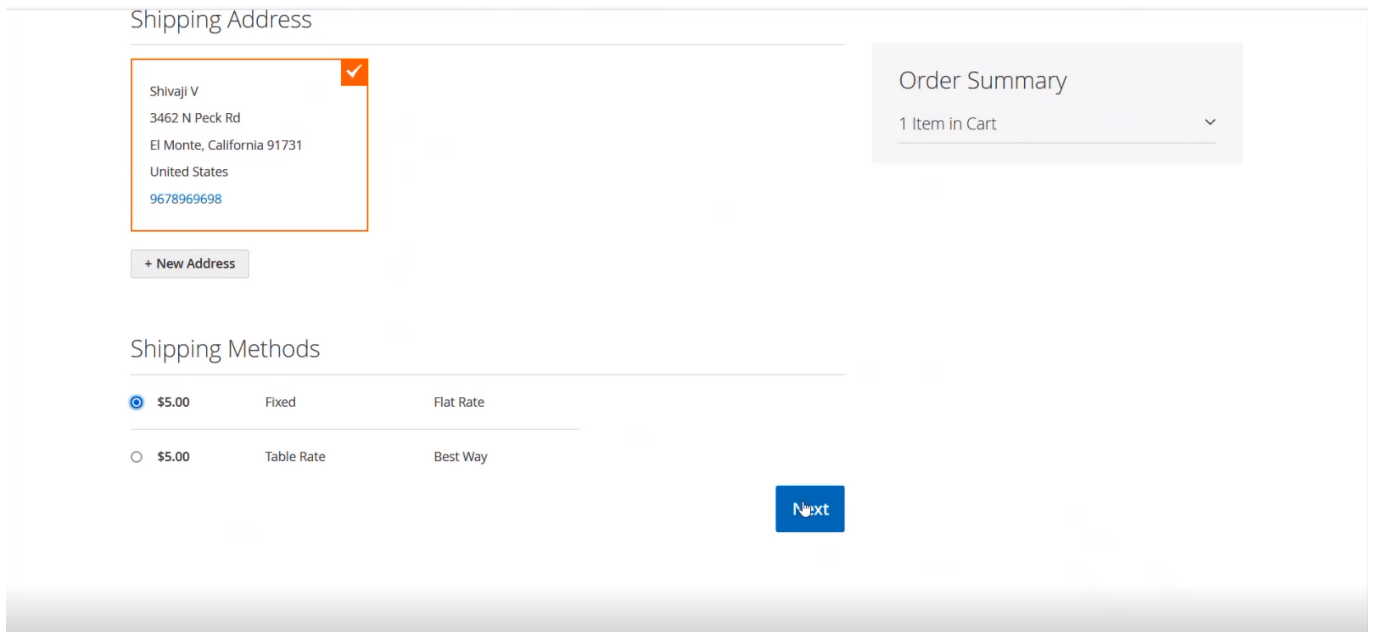
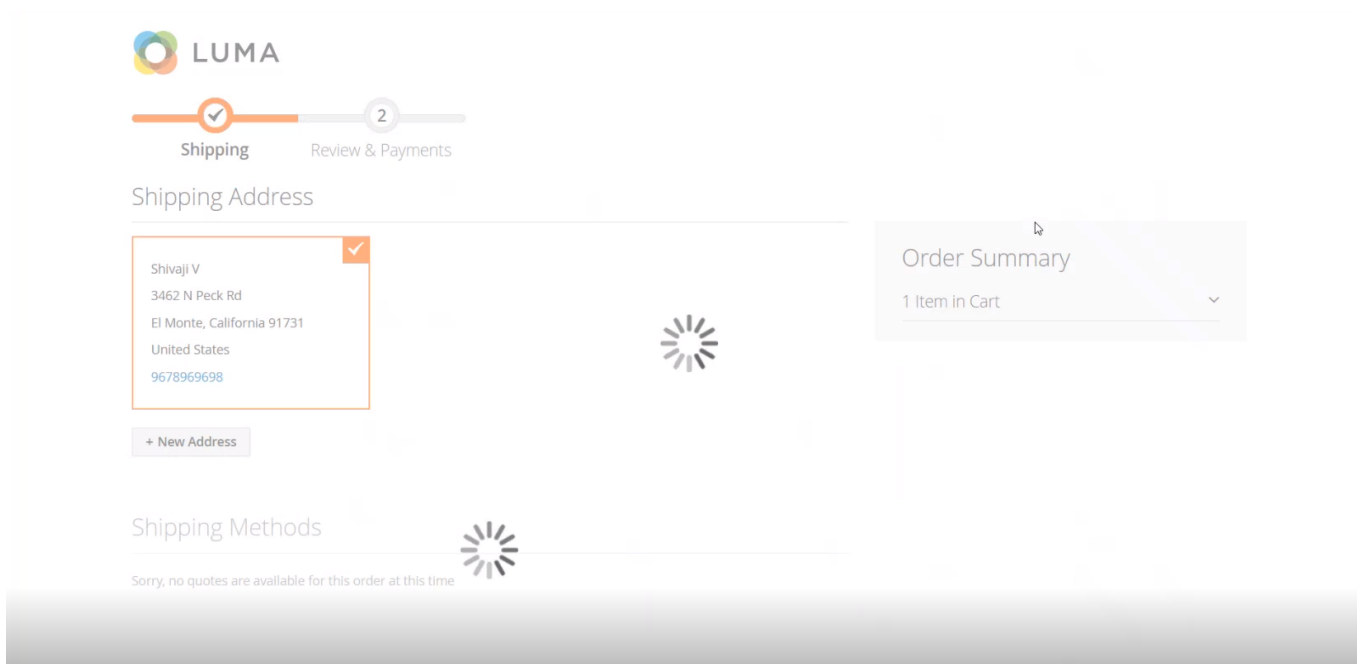


Figure:

You need to proceed with checking out. Select the shipping where the shipping address is populated.








The screenshot displays the LUMA checkout interface. At the top, the LUMA logo is visible. Below it, a progress bar indicates the current step is 'Shipping' (marked with a checkmark) and the next step is 'Review & Payments' (marked with the number 2). The 'Shipping Address' section shows a selected address: Shivaji V, 3462 N Peck Rd, El Monte, California 91731, United States, with a phone number 9678969698. A '+ New Address' button is located below the address. The 'Shipping Methods' section shows a loading spinner and a message: 'Sorry, no quotes are available for this order at this time'. On the right side, an 'Order Summary' box shows '1 Item in Cart'.

Figure: Processing the Shipping Method

You need to review the shipping details and proceed with the payment.


LUMA


Shipping


Review & Payments


Payment Method

☐ Check / Money order

☐ Credit Card (Authorize.Net CIM)

☐ Bank Account (eCheck)

☐ Braintree

☐  PayPal

[Apply Discount Code](#)

[Apply Gift Card](#)


Order Summary


Cart Subtotal	\$100.00
Shipping Flat Rate - Fixed	\$5.00
Order Total	\$105.00
1 Item in Cart	▼


Ship To:

Shivaji V
3462 N Peck Rd
El Monte, California 91731
United States
9678969698

Figure: Review & Payment in Magento Front End


LUMA


Shipping


Review & Payments

Payment Method

☒ Check / Money order

☒ My billing and shipping address are the same

Shivaji V
3462 N Peck Rd
El Monte, California 91731
United States
9678969698

☐ Credit Card (Authorize.Net CIM)

☐ Bank Account (eCheck)

[Place Order](#)

Order Summary

Cart Subtotal	\$100.00
Shipping Flat Rate - Fixed	\$5.00
Order Total	\$105.00
1 Item in Cart	▼

Ship To:

Shivaji V
3462 N Peck Rd
El Monte, California 91731

Figure: Payment Mode as selected

Now you need to place the order from the **[Place Order]** button.

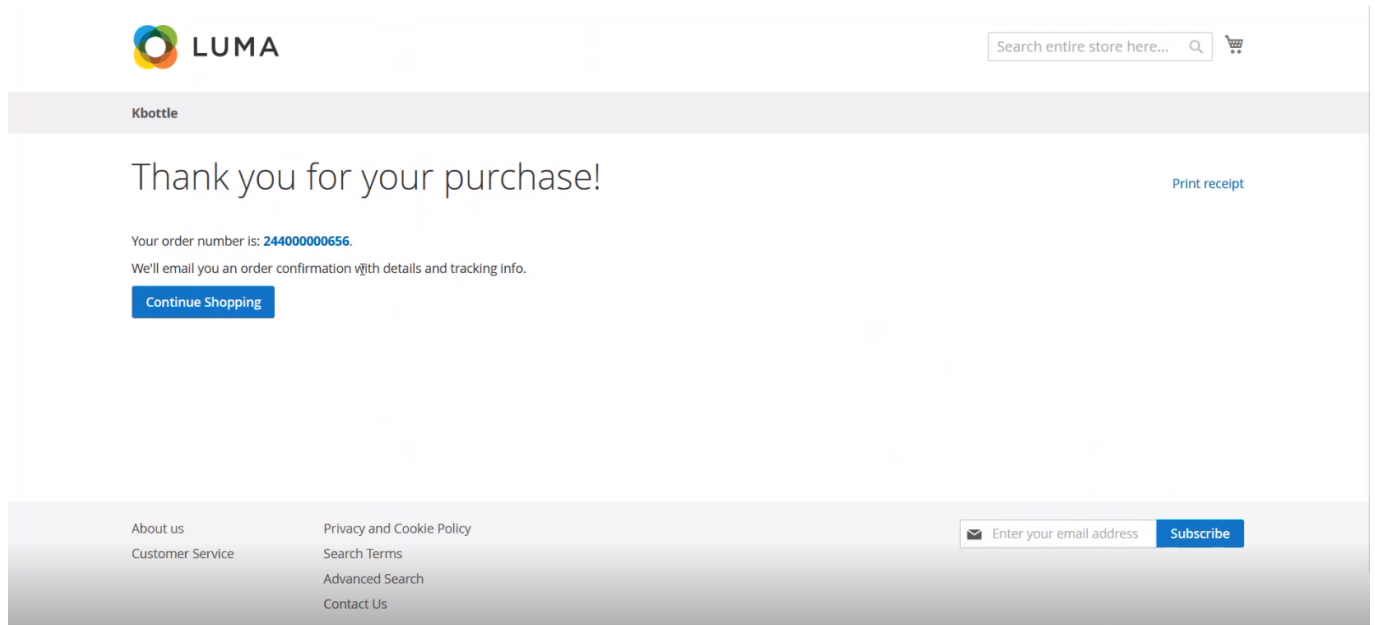


Figure: Order placed successfully.

From the queue status of Magento, you can verify the order.



DASHBOARD

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CATALOG

KENSUM A-M CONNECTOR

CUSTOMERS

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FIND PARTNERS & EXTENSIONS

Consumer Management

It's time to [change your password](#).

Refreshed 2023-10-30 12:02:36 Refresh every 10 seconds

Consumer Name	Message Count	State	Action
Magento To Acumatica Customer Sync [mage-acm.customer.queue]	0	Idle	Purge
Acumatica To Magento Shipment Sync [acm-mage.shipment.queue]	0	Idle	Purge
Acumatica To Magento Product Sync [acm-mage.product.queue]	0	Idle	Purge
Acumatica To Magento Inventory Sync [acm-mage.inventory.queue]	0	Idle	Purge
Magento To Acumatica Order Sync [mage-acm.order.queue]	1	Idle	Purge
Acumatica To Magento Category Sync [acm-mage.category.queue]	0	Idle	Purge
Acumatica To Magento Customer Sync [acm-mage.customer.queue]	0	Idle	Purge
Acumatica To Magento Price Sync [acm-mage.price.queue]	0	Idle	Purge
Acumatica To Magento Order sync [acm-mage.order.queue]	0	Idle	Purge
Acumatica To Magento Product Status Sync [acm-mage.product-status.queue]	0	Idle	Purge

Figure: Order placed successfully

DASHBOARD

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Connector Logs


It's time to [change your password](#).

91055 records found

Filters Default View Columns

200 per page 1 of 456

Log Id	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
1520898	Oct 30, 2023 1:32:18 PM	Oct 30, 2023 1:32:19 PM	Order	Publisher	Magento to Acumatica	Success		244000000656	View
1520897	Oct 30, 2023 1:28:27 PM	Oct 30, 2023 1:28:29 PM	Shipment	Create	Acumatica to Magento	Success	266	244000000655	View
1520896	Oct 30, 2023 1:28:27 PM	Oct 30, 2023 1:28:28 PM	Order	Update	Acumatica to Magento	Success		OS11111578	View
1520895	Oct 30, 2023 1:28:27 PM	Oct 30, 2023 1:28:27 PM	Orderstatus	Update	Acumatica to Magento	Warning	656	244000000655	View
1520894	Oct 30, 2023 1:27:57 PM	Oct 30, 2023 1:27:57 PM	Shipment	Publisher	Acumatica to Magento	Success		244000000655	View
1520892	Oct 30, 2023 1:27:47 PM	Oct 30, 2023 1:27:47 PM	Orderstatus	Publisher	Acumatica to Magento	Success		244000000655	View
1520893	Oct 30, 2023 1:27:47 PM	Oct 30, 2023 1:27:47 PM	Order	Publisher	Acumatica to Magento	Success		OS11111578	View
1520891	Oct 30, 2023 1:27:43 PM	Oct 30, 2023 1:27:44 PM	Order	Update	Acumatica to Magento	Success		OS11111578	View
1520888	Oct 30, 2023 1:27:43 PM	Oct 30, 2023 1:27:43 PM	Orderstatus	Update	Acumatica to Magento	Success	656	244000000655	View
1520889	Oct 30, 2023 1:27:43 PM	Oct 30, 2023 1:27:43 PM	Inventory	Update	Acumatica to Magento	Success	432785	CKITNEW1	View
1520890	Oct 30, 2023 1:27:43 PM	Oct 30, 2023 1:27:43 PM	Inventory	Update	Acumatica to Magento	Success	432786	CKITNEW2	View


#244000000656
Back
Login as Customer
Cancel
Send Email
Hold
Invoice
Ship
Reorder
Edit
Order Lookup

ORDER VIEW
Information
Invoices
Credit Memos
Shipments
Comments History

Order & Account Information

Order # 244000000656 (The order confirmation email was sent)

Order Date	Oct 30, 2023, 1:32:07 PM
Order Status	Pending
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	124.123.174.21

Account Information [Edit Customer](#)

Acumatica order number: OS11111579

Customer Name	Shivaji V
Email	shivajiv33@test.com
Customer Group	General

Address Information


Billing Address [Edit](#)

Shivaji V
3462 N Peck Rd
El Monte, California, 91731
United States
T: 9678969698

Shipping Address [Edit](#)

Shivaji V
3462 N Peck Rd
El Monte, California, 91731
United States
T: 9678969698

Figure: The Order and the Account Information


#244000000656
Back
Login as Customer
Cancel
Send Email
Hold
Invoice
Ship
Reorder
Edit
Order Lookup

Address Information

Billing Address [Edit](#)

Shivaji V
3462 N Peck Rd
El Monte, California, 91731
United States
T: 9678969698

Shipping Address [Edit](#)

Shivaji V
3462 N Peck Rd
El Monte, California, 91731
United States
T: 9678969698

Payment & Shipping Method

Payment Information

Check / Money order
The order was placed using USD.

Shipping & Handling Information

Flat Rate[®] Fixed \$5.00

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
New Ckit2	Ordered	\$100.00	\$100.00	Ordered 1	\$100.00	\$0.00	0%	\$0.00	\$100.00
SKU: NEWCKIT2									

Figure: Payment and Shipping method with item order details