

Mapping Order Statuses

Order statuses in Acumatica can be mapped to Magento order statuses to ensure that order status data transfers from Acumatica's back office to Magento's front end. To begin, navigate to the Kensium A-M Connector in Magento and click Order Status in the Mapping Section.

Steps to follow:

- 1. Select a Store View.
- 2. Click Add New Order Status.
- 3. Enter the name of the Acumatica Order Status.
 - a. The Acumatica Order Status must be entered exactly as it appears in Acumatica to ensure proper mapping.
- 4. Select a corresponding Magento Order Status.
- 5. Click Save.

Ŵ	Kensium A-M Connecto	or			×	ew Details System Messages: 34 👻
DASHBOARD						Q 📫 🛃 ashaa 🗸
\$ SALES	Acumatica Endpoint URLs	Category	Orders	About	tapping	Map Product Attributes
Ŷ	Basic Configuration	Customer	Returns	Documentation ^a		
	Sync Configuration	Customer Group		Support		
KENSIUM A-M CONNECTOR	Export Setup	Order Status				
ŧ	Import Setup	Payment Method	Queue Status		s ••	Default View 👻 🏠 Columns 👻
CUSTOMERS	Sync Rules	Product	Consumer Management		per page	< 1 of 1 >
		Tax Category				Store View
CONTENT		Shipping Method (A>M)			odate	All Store Views
ıl.		Shipping Method (M>A)			odate	All Store Views
REPORTS		Stores - Branches	Admin Logs			All Store Views
		Warehouse	Bulk Action Logs		bdate	
			Connector Sync Logs		odate	All Store Views
SVSTEM					odate	All Store Views
\$					odate	All Store Views

Click on the Order Status from Kensium A-M Connector Mapping

By clicking on this option, the application will redirect you to the Order Mapping screen.





Û	X Task "Rule processing: 2,3": 1 item(s) failed to update		View Details System Messages: 34 💌
DASHBOARD	Order Status Mapping		Q 🐽 1
\$ SALES	Scope: All Store Views -	[Recommended Order Status Mapping Add New Order Status
CATALOG	It's time to change your password.		
	Actions • 4 records found		Filters Default View Columns 50 per page 1 of 1
	Acumatica Order Status	A Magento Order Status	Store View
CONTENT	canceled	Canceled	All Store Views
ıl.	completed	Complete	All Store Views
	pending	Pending	All Store Views
STORES	processing	Processing	All Store Views
SYSTEM			
a			

Click on the Recommended Order Status Mapping

By clicking the above option, the application will show an alert message as shown below:





1	Х Та	ask "Rule processing: 2,3": 1 item(s) failed to update			Details System Messages: 34 💌
MRD	Ord	er Status Mapping	Are you sure that you want to change the current mapping to recommended mapping? If so, all existing data will be deleted.	×	Q 💋 🕹 ,
s	Scope	:: All Store Views • 🕐	Cancel OK	ended Order Status Mapping	Add New Order Status
DG	0	It's time to change your password.			
CTOR	Tilters 👁 Default View 🗸 🗱 Columns 🗸				
AERS	Action	ns • 4 records found		50 • per page	< 1 of 1 >
ning		Acumatica Order Status	A Magento Order Status	Store View	
NT		canceled	Canceled	All Store View	VS
		completed	Complete	All Store View	vs
rts 👘		completed pending	Complete Pending	All Store View All Store View	
πs.					vs
es IM		pending	Pending	All Store View	vs

Alert message before you proceed with the mapping

To proceed, click on [OK], and you will be able to see the confirmation message on the following screen.

Û	X Task "Rule processing: 2,3": 1 item(s) failed to update		View Details Sy	stem Messages: 34 💌
DASHBOARD	Order Status Mapping		٩	#8 1 -
\$ SALES	Scope: All Store Views •		Recommended Order Status Mapping Add Ne	w Order Status
CATALOG	It's time to change your password.			
KENSIUM A-M CONNECTOR	Recommended order status successfully mapped!			
			Filters Oefault View	Columns 🗸
	Actions • 4 records found		50 🔻 per page <	1 of 1 >
	Actions	Add Magento Order Status	50 • per page < Store View	1 of 1 >
		i Magento Order Status Canceled		1 of 1 >
	Acumatica Order Status		Store View	1 of 1 >
	Acumatica Order Status canceled	Canceled	Store View All Store Views	1 of 1 >
	Acumatica Order Status canceled completed	Canceled Complete	Store View All Store Views All Store Views	1 of 1 >





After completing the mapping a confirmation message appears

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