

Managing Customer Sync from Magento to Acumatica

In this section, you will be able to view the steps for the customer sync from Magento to Acumatica.

Follow the steps of the Customer Sync form M-A.

Step 1. Go to the front end of the Magento and click on the [Click on Account].



Fields to enter the self-explanatory information to create the account





Personal Information		
First Name *		
Lalana		
Last Name *		
S		
Sign Up for Newsletter		
Allow remote shopping assistance (?)		
Sign-in Information		
Email *		
lalana@test.com		
Password *		
Password Strength: Strong		
Confirm Password *		
	@	
Show Password		

click on Create an Account after entering all the required details

Step 4. After entering the basic details for account creation, you need to enter the Address details in the [Address Book] Section. Click on the **[Manage Address]** link as shown below.





My Account My Account My Orders Account Information My Wab Lis: Account Information Schress Book Lalana S Account Information Lalana S Schress Book Lalana S Account Information Balana@test.com Stored Payment Methods Address Book Grt Cradt Address Book Reward Points Address Book Grt Registry Nou have not set a default billing address. My Product Reviews You have not set a default billing address. My Pryment Options Kit Address My Payment Options Kit Address My Pryment Options Kit Address	Thank you for registering with Main	n Website Store.			
My Wish List Contact Information Newsletters Lalana S You aren't subscribed to our newsletter. Lalana S Lalana S Edit Edit Account Information Edit Contact Manage Password Store Credit Edit Change Password Store Credit Address Book Address Book Gift Card Default Billing Address Default Shipping Address. Gift Registry You have not set a default billing address. You have not set a default shipping address. Newsletter Subscriptions My Product Reviews Edit Address My Product Reviews My Product Reviews Edit Address My Pryment Options My Pryment Options Edit Address	My Account My Orders Order by SRU My Downloadable Products	My Account Account Information			
Default Billing Address Default Shipping Address Reward Points Vou have not set a default billing address. You have not set a default shipping address. Gift Registry You have not set a default billing address. You have not set a default shipping address. My Product Reviews Edit Address Edit Address Newsletter Subscriptions My Provintations Ketter Subscriptions	My Wish List ddress Book Account Information Store Credit Stored Payment Methods	Contact Information Lalana S Ialana@test.com Edit Change Password Address Book Manage Appresses	Newsletters You aren't subscribed to our newsletter. Edit		
	Reward Points Gift Registry My Product Reviews Newsletter Subscriptions My Payment Options My Invitations	Default Billing Address You have not set a default billing address. Edit Address	Default Shipping Address You have not set a default shipping address. Edit Address		

Save the Address Details

You saved the address.			
My Account My Orders	Address Book		
Order by SKU My Downloadable Products	Default Addresses		
My Wish List	Default Billing Address	Default Shipping Address	
Address Book Account Information Store Credit Stored Payment Methods Gift Card	Lalana S Camarillo, CA 93012 Camarillo, California, 93012 United States T: 8054821996 Change Biling Address	Lalana S Camarillo, CA 93012 Camarillo, California, 93012 United States T: 8054821996 Change Shipping Address	
Reward Points	Additional Address Entries		
Gift Registry My Product Reviews Newsletter Subscriptions	You have no other address entries in your address bo	ok.	
My Payment Options My Invitations	Add New Address		
Compare Products			

Message Count shows the created customer in Acumatica in the Queue Status





Step 7: Go to [Connector Logs] of Acumatica. Once the count is clear you can view the create log.

	Conne	ctor Logs							۹.	🕲 💄 eshaa 🗸
\$ SALES	🚺 It's ti	me to change your password.								
CATALOG									▼ Filters Oefault View •	Columns •
60	Active filters:	Sync Direction: Magento to Acumati	ica 🔘							Clear all
CONVECTOR	449 records	found						2	100 • per page <	1 of 3 >
	Log Id	† Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
MARKETING	1522490	Dec 6, 2023 5:42:29 PM	Dec 6, 2023 5:42:29 PM	Customer	Publisher	Magento to Acumatica	Success		lalana@test.com	View
CONTENT	1522481	Dec 6, 2023 5:06:28 PM	Dec 6, 2023 5:06:35 PM	Order	Create	Magento to Acumatica	Success	685	244000000684	View
d.	1522480	Dec 6, 2023 5:05:35 PM	Dec 6, 2023 5:05:35 PM	Order	Publisher	Magento to Acumatica	Success		244000000684	View
REPORTS	1522471	Dec 6, 2023 4:56:45 PM	Dec 6, 2023 4:57:16 PM	Order	Create	Magento to Acumatica	Success	684	244000000683	View
STORES	1522470	Dec 6, 2023 4:55:26 PM	Dec 6, 2023 4:55:26 PM	Order	Publisher	Magento to Acumatica	Success		244000000683	View
٠	1522447	Dec 6, 2023 4:42:34 PM	Dec 6, 2023 4:42:56 PM	Customer	Create	Magento to Acumatica	Success	333	lalithas@test.com	View
SYSTEM	1522445	Dec 6, 2023 4:41:27 PM	Dec 6, 2023 4:41:27 PM	Customer	Publisher	Magento to Acumatica	Success		lalithas@test.com	View
FIND PARTNERS	1522372	Nov 28, 2023 12:27:49 AM	Nov 28, 2023 12:27:56 AM	Order	Create	Magento to Acumatica	Success	683	244000000682	View
a Date-Colored	1522371	Nov 28, 2023 12:26:28 AM	Nov 28, 2023 12:26:28 AM	Order	Publisher	Magento to Acumatica	Success		24400000682	View
	1522237	Nov 27, 2023 11:44:39 PM	Nov 27, 2023 11:44:42 PM	Order	Create	Magento to Acumatica	Success	682	244000000681	View
	1522234	Nov 27, 2023 11:44:31 PM	Nov 27, 2023 11:44:39 PM	Order	Create	Magento to Acumatica	Success	681	244000000680	View

Customer Created in the Connector Logs

Step 8: Upon clicking on the [View] button, you will be redirected to the following screen with the Entity ID and the Developers Log.





	Cc							× Debug
SALES	•		Log Id Entity ID	1522493 Entity	ID			
KENSILM A-M CONVECTOR	Activ 452		Summary	lalana@test.com created succe	ssfully			
	Log 155	Developer Logs						
	155	4 records found					Filters Default 20 • per page	View • 🗘 Columns •
STORES	153	t di	Group		Notes	Time		Details
\$	155	1443043	customer consumer		ECU5000071	Dec 6, 2023 5:43:47 PM		View
SISTEM	150	1443042	customer consumer		lalana@test.com	Dec 6, 2023 5:43:41 PM		View
FIND PARTNERS & EXTENSIONS	153	1443041	customer by email		lalana@test.com	Dec 6, 2023 5:43:40 PM		View
	153	1443040	acumatica login		cauth_2	Dec 6, 2023 5:43:40 PM		View
	15							

Customer Details in the backend

Step 10: Go to the [Account Information]. Lastly, you can view the column for the Acumatica customer ID. With this ID, the same customer has been created in Acumatica from Magento.





Δ	Lalana S										
DASHEGARD	← Back	Login as Customer	Delete Customer	Reset	Create Order	Reset Password	Force Sign- In	Manage Shopping Cart	Save and Continue Edit	Save Sync Customer Customer	
\$ SALES	Store Credit				Last	Name * 5					
CATALOG	Newsletter				Name	Suffix					
KENSIUM A-M CONNECTOR	Billing Agreeme	ents				Email • Ialana@te	ist.com				
CUSTOMERS	Product Review	5		Allow rem	note shopping assis	itance 🕖 No					
	Reward Points				Date of	Birth	Ē				
CONTENT	Payment Optio	ns			Tax/VAT Nu	imber				Under Account Information	
REPORTS					G	ender	*			is displayed.	
STORES				Se	end Welcome Email	From Default St	tore View 💌				
SYSTEM					Acumatica custon	mer id ECUS000	071				
FIND PARTNERS & EXTENSIONS											
	Copyright © 2023	Adobe. All rights resen	ved.						Privecy	Adobe Commerce ver. 2.4.4 Policy Account Activity Report an Issue	

Step 12: Go to Customer Screen in Acumatica. The Customer which you have created in Magento and synced into Acumatica will be displayed. From the Magento Preferences, you can see the sync. Time and preferences.

