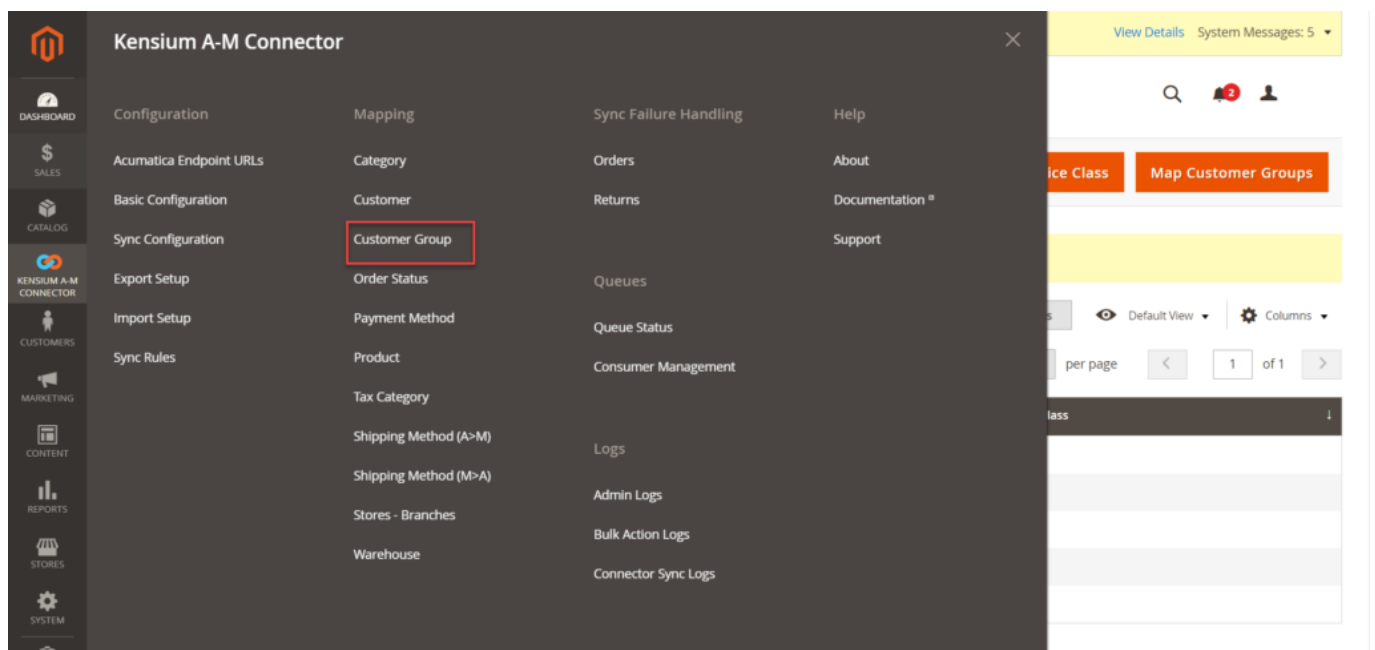


Customer Group




The customer group also needs to be mapped. In Acumatica you will have [Customer Class] to categorize the customer like Local, International. However, in Magento, the Customer is classified in the customer group. In Magento, the Customer group would be General, Retail and Wholesale.


To access the Customer Group, click on the left panel [Kensium A-M Connector] and go to the Mapping section.



Customer group in Mapping




DASHBOARD
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KENDUM A.M. CONNECTOR
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 Task "Rule processing: 2": 1 item(s) have been successfully updated.
[View Details](#)
System Messages: 5

Customer Group Mapping

Update Customer Class
Update Customer Price Class
Map Customer Groups

 It's time to change your password.

Actions
5 records found

Filters
Default View
Columns

50 per page
1 of 1

<input type="checkbox"/>	Magento Customer Group	Acumatica Customer Class	Acumatica Customer Price Class
<input type="checkbox"/>	Retailer	TESTCLASS	INTERCO
<input type="checkbox"/>	General	LOCAL	INTERCO
<input type="checkbox"/>	Dummy	LOCAL	INTERCO
<input type="checkbox"/>	Wholesale	INTL	WHOLESALE
<input type="checkbox"/>	NOT LOGGED IN	KEY	WHOLESALE2

Customer Group Mapping

The group is a combination of Customer Class and Customer Price Class. Though it's not mandatory while mapping. On Magento, you will have the following options as

- Update Customer Class
- Update Customer Price Class
- Map Customer Group.

Task "Rule processing: 2": 1 item(s) have been successfully updated. [View Details](#) System Messages: 5

Customer Group Mapping

Update Customer Class Update Customer Price Class Map Customer Groups

It's time to change your password.

Filters Default View Columns

Actions 5 records found 50 per page 1 of 1

Magento Customer Group	Acumatica Customer Class	Acumatica Customer Price Class
<input type="checkbox"/> Retailer	TESTCLASS	INTERCO
<input type="checkbox"/> General	LOCAL	INTERCO
<input type="checkbox"/> Dummy	LOCAL	INTERCO
<input type="checkbox"/> Wholesale	INTL	WHOLESALE
<input type="checkbox"/> NOT LOGGED IN	KEY	WHOLESALE2

Option available in Customer Group mapping

Acumatica Search...

Revision Two Products Products Wholesale 10/26/2023 10:01 PM admin admin

Customers ECUS000055 - nathan k

Customer ID: ECUS000055 - nathan k Balance: -655.11 MAGENTO REFERENCES

Customer Status: Active Prepayment Balance: 0.00

Customer Class: LOCAL - Domestic Customers Retained Balance: 0.00 Last Sync to Mag... 10/19/2023 12:03:43 AM

Is B2B

Is Staff Customer

GENERAL FINANCIAL BILLING SHIPPING LOCATIONS PAYMENT METHODS CONTACTS SALESPERSONS ATTRIBUTES ACTIVITIES GL ACCOUNTS MAILING & PRINTING

ACCOUNT INFO

Account Name: nathan k

ACCOUNT ADDRESS

ADDRESS LOOKUP

Address Line 1: 122 Main St

Address Line 2:

City: Scotia

State: CA - CALIFORNIA

Postal Code: 95665

Country: US - United States of America

ADDITIONAL ACCOUNT INFO

Business 1: 4665456787

Business 2:

Fax:

Account Email: nathan@mailinator.com

Web:

Ext Ref Nbr:

PRIMARY CONTACT

Name: First Name Last Name

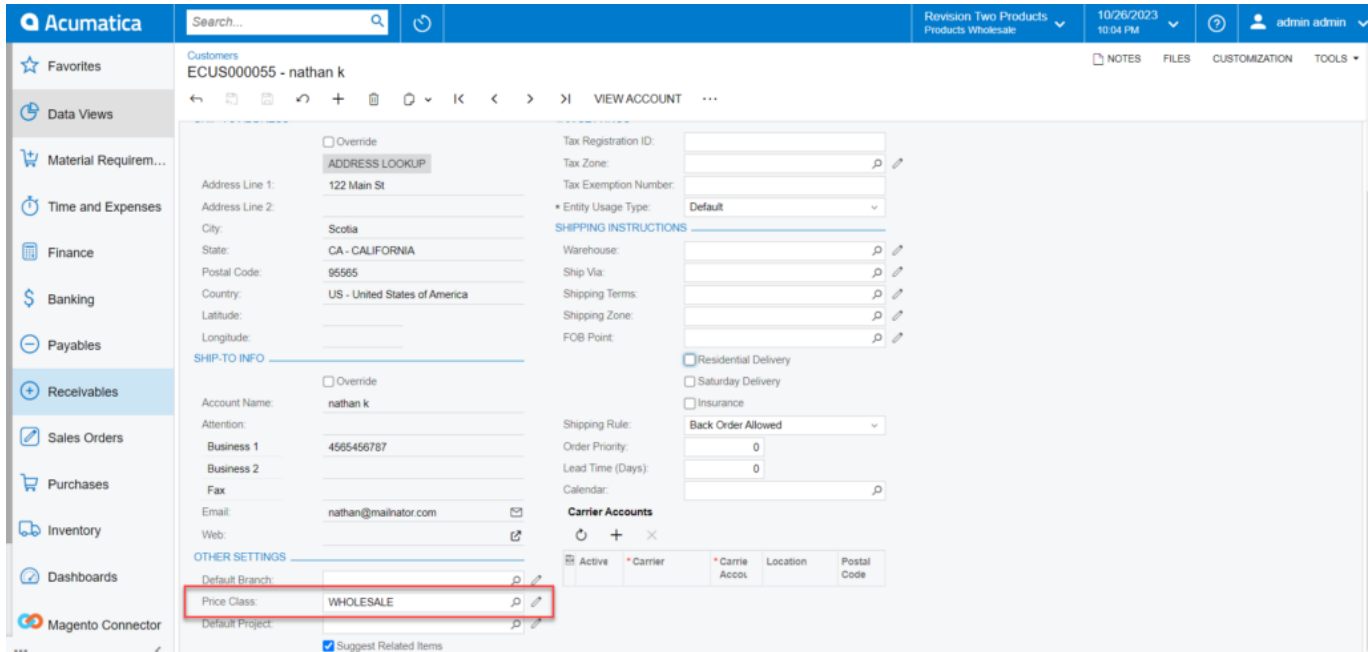
Job Title:

Email:

Business 1:

Cell:

In Acumatica the Customer class is Local



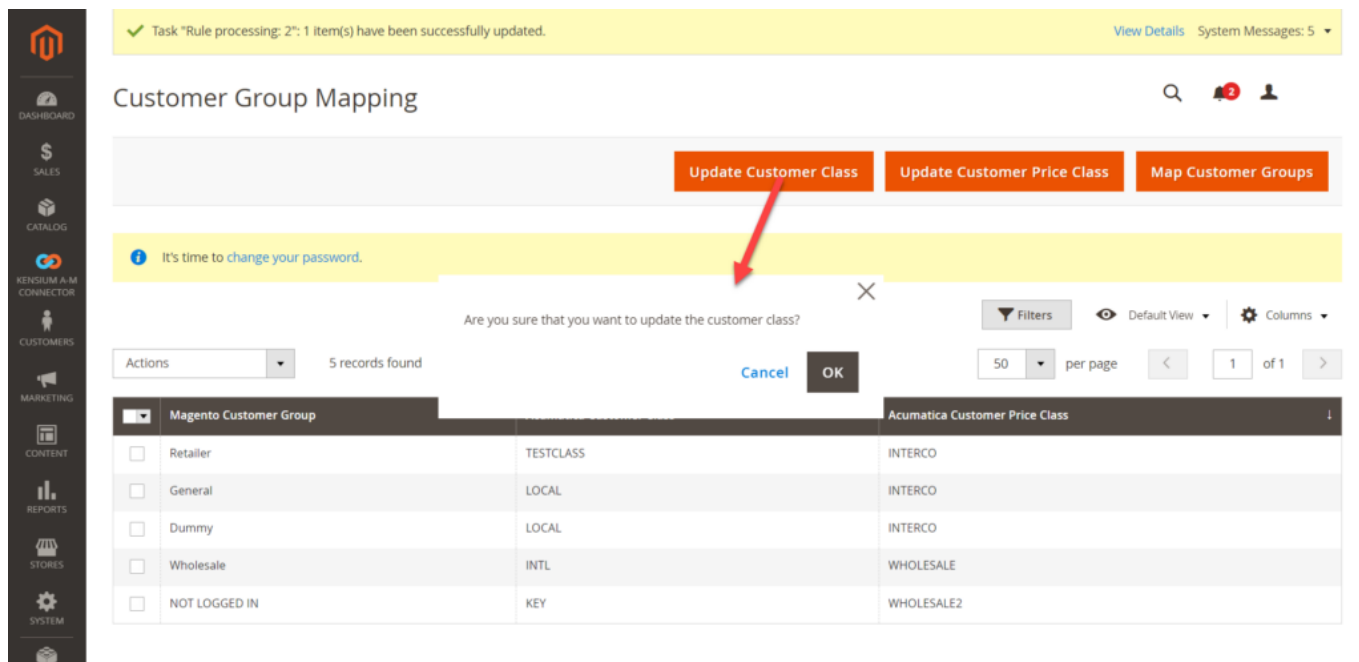
The screenshot shows the Acumatica interface for a customer named 'nathan k' (ECUS000055). The left sidebar contains navigation options like Favorites, Data Views, Material Requirements, Time and Expenses, Finance, Banking, Payables, Receivables, Sales Orders, Purchases, Inventory, Dashboards, and Magento Connector. The main area displays the customer's details, including address (122 Main St, Scotia, CA - CALIFORNIA, 95565, US - United States of America) and shipping information. The 'SHIP-TO INFO' section is expanded, showing fields for Address Line 1, Address Line 2, City, State, Postal Code, Country, Latitude, and Longitude. Below this, the 'OTHER SETTINGS' section is visible, with a red box highlighting the 'Price Class' field, which is set to 'WHOLESALE'. Other settings include Default Branch, Default Project, and a checkbox for 'Suggest Related Items'.

Price Class under Shipping in Acumatica

In the above combination, the customer will be allocated as not logged in Group. Because the Customer Class is Local, and the Customer Price Class is Wholesale.

Note that in Acumatica the Customer Class is mandatory, however, the Customer Price Class is not. So, while mapping in Magento you need to Map the customer Class which is a mandatory one.

- **Update Customer Class:** Upon clicking on the button, a pop-up will appear on the Magento screen. To update the Customer Class, click on [OK].



Task "Rule processing: 2": 1 item(s) have been successfully updated. [View Details](#) System Messages: 5

Customer Group Mapping

Update Customer Class Update Customer Price Class Map Customer Groups

It's time to change your password.

Are you sure that you want to update the customer class?

Cancel OK

Magento Customer Group		Acumatica Customer Price Class	
<input type="checkbox"/>	Retailer	TESTCLASS	INTERCO
<input type="checkbox"/>	General	LOCAL	INTERCO
<input type="checkbox"/>	Dummy	LOCAL	INTERCO
<input type="checkbox"/>	Wholesale	INTL	WHOLESALE
<input type="checkbox"/>	NOT LOGGED IN	KEY	WHOLESALE2

Updating Customer Class in Magento

- **Update Customer Price Class:** Upon clicking on the button, a pop-up will appear on the Magento screen. To update the Customer Price Class, click on [OK].

Task "Rule processing: 2": 1 item(s) have been successfully updated. [View Details](#) System Messages: 5

Customer Group Mapping

Update Customer Class Update Customer Price Class Map Customer Groups

It's time to [change your password](#).

Customer Class data updated successfully!

Are you sure that you want to update the customer price class?

Cancel OK

Filters Default View Columns

50 per page 1 of 1

	Magento Customer Group	Acumatica Customer Class	Acumatica Customer Price Class
<input type="checkbox"/>	Retailer		INTERCO
<input type="checkbox"/>	General	LOCAL	INTERCO
<input type="checkbox"/>	Dummy	LOCAL	INTERCO
<input type="checkbox"/>	Wholesale	INTL	WHOLESALE
<input checked="" type="checkbox"/>	NOT LOGGED IN	KEY	WHOLESALE2

Pop-up for Update Customer Price Class

- **Map Customer Group:** Upon clicking on the button, a pop-up will appear on the Magento screen. You need to select the Magento Customer Group from the drop-down and then you need to select the Acumatica Customer Class and Acumatica Customer Price Class.

Task "Rule processing: 2": 1 item(s) have been successfully updated. [View Details](#) System Messages: 5

Customer Group Mapping

Update Customer Class Update Customer Price Class **Map Customer Groups**

It's time to change your Customer Price Class

Customer Group Mapping

Magento Customer Group Acumatica Customer Class Acumatica Customer Price Class

Please Select Please Select Please Select

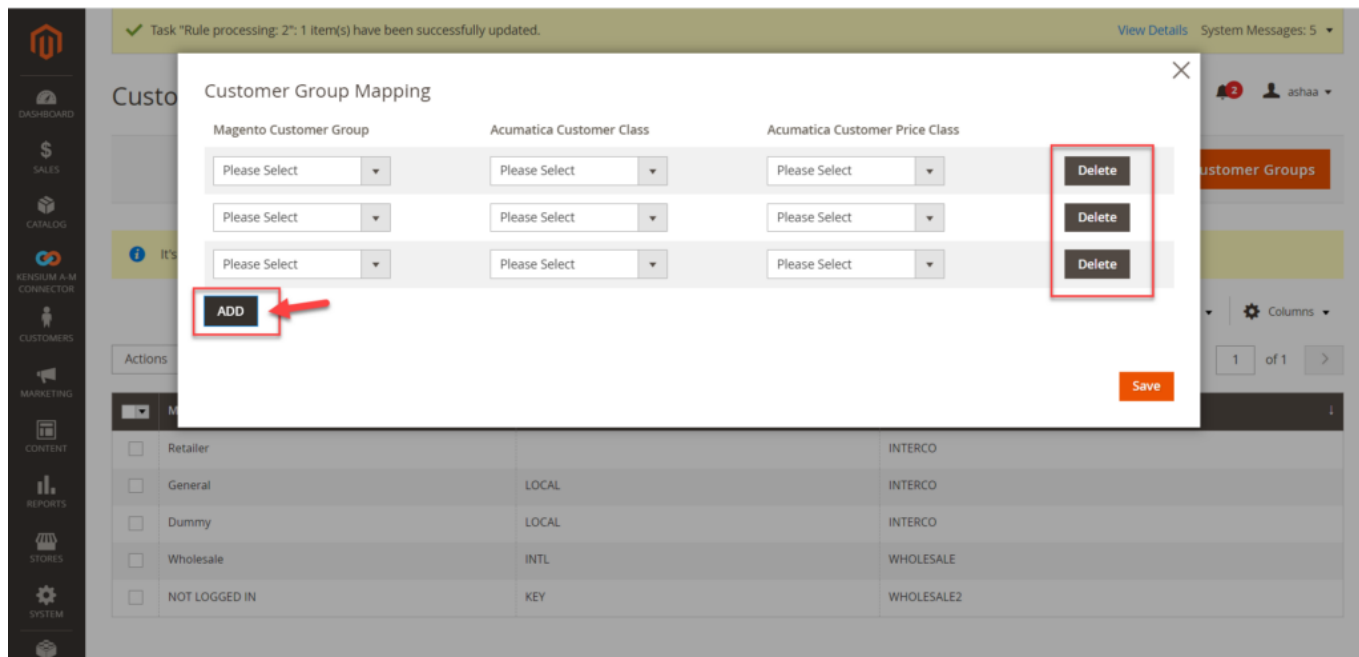
Actions **ADD**

Magento Customer Group	Acumatica Customer Class	Acumatica Customer Price Class
<input type="checkbox"/> Retailer		
<input type="checkbox"/> General	LOCAL	INTERCO
<input type="checkbox"/> Dummy	LOCAL	INTERCO
<input type="checkbox"/> Wholesale	INTL	WHOLESALE

Save

Mapping the Customer Group

To add multiple customer groups, click on the **[ADD]** button. It will create another series of dropdowns in the pop-up.



The ADD button will create multiple lines to map the customer group

Delete: Magento allows you to Delete the group. In case you want to delete the group, you need to simply select the desired group and click on [Delete] under [Action]. The mapping of the customer group will be deleted not the actual group. For Category and Customer, Magento provides the Delete option.



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Customer Group Mapping

Update Customer Class

Update Customer Price Class

Map Customer Groups

It's time to change your password.

Filters

Default View

Columns

50 per page 1 of 1

Actions

5 records found (1 selected)

Delete

	Acumatica Customer Group	Acumatica Customer Class	Acumatica Customer Price Class
<input type="checkbox"/>	Retailer		INTERCO
<input type="checkbox"/>	General	LOCAL	INTERCO
<input type="checkbox"/>	Dummy	LOCAL	INTERCO
<input type="checkbox"/>	Wholesale	INTL	WHOLESALE
<input checked="" type="checkbox"/>	NOT LOGGED IN	KEY	WHOLESALE2

Option to Delete the group

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