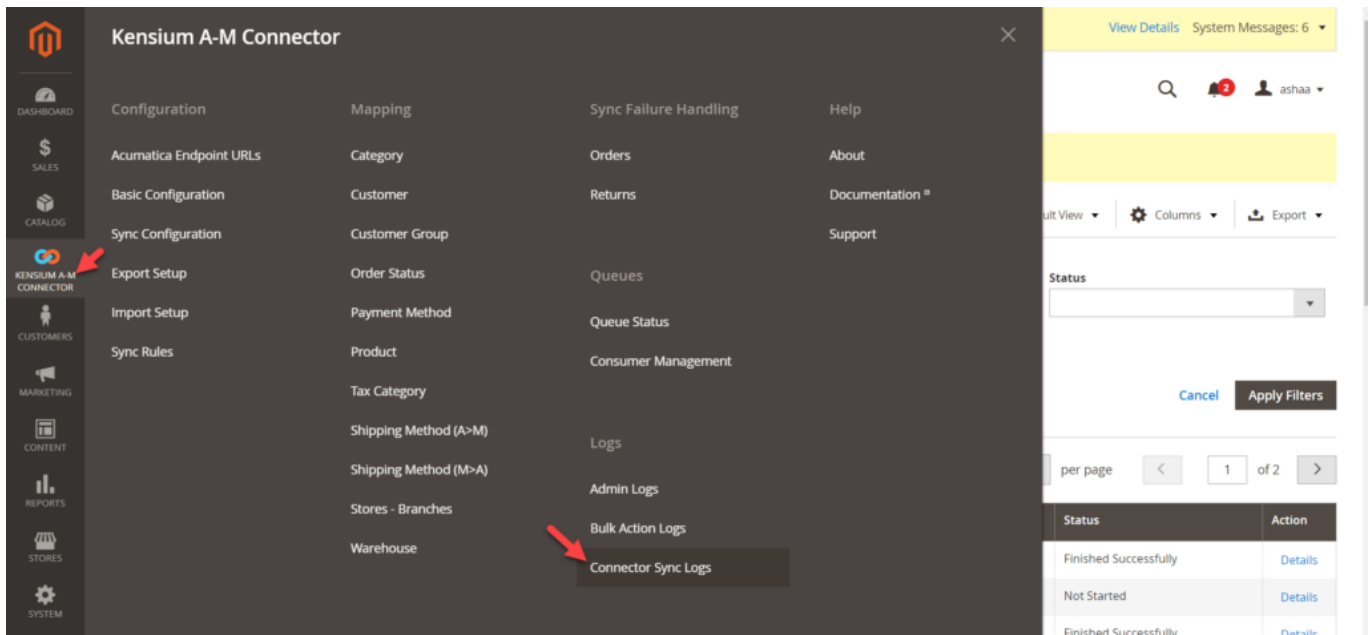# Connector Sync Logs

The connector sync log is widely used and the most common section from where the user can identify every transaction within the log with the Log ID. To access the Connector Sync Logs, click on the Kensium A-M Connector on the left panel.

Filter option in Connector Sync Log

Filtering the Records:

You can filter the record by using the following criteria.
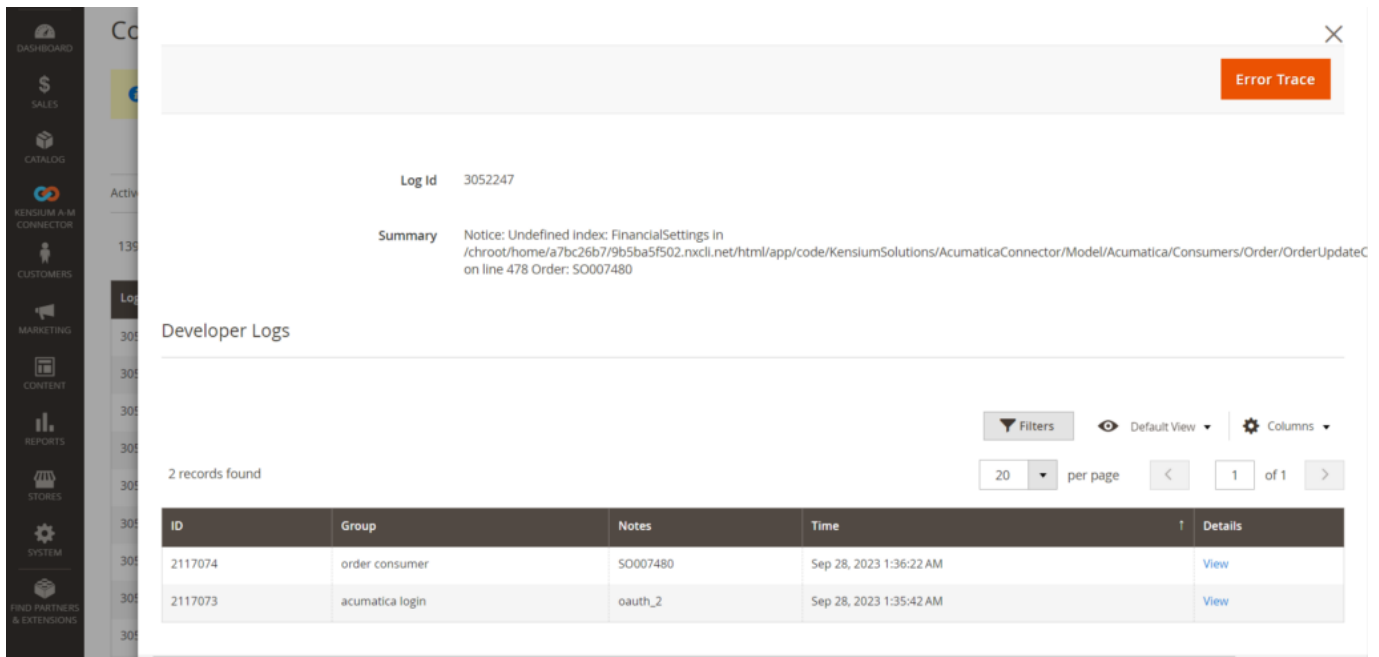
- Log ID (From-To)
- Start Time (From-To)
- Complete Time (From-To)
- Group (Select the sync type from the dropdown).
- Action (Select the action type from the dropdown- Create, Update, Publisher and Delete)
- Sync Direction (Select from the dropdown- Acumatica to Magento or Magento to Acumatica).
- Result (Select from the dropdown- Success, Failure, Warning)
- Entity ID (Enter the ID in the text box). You will get the ID only if the sync fails.
- Notes (Enter the notes in the text box)

Adobe Connector

Record browse:

All transactions will be displayed here, irrespective of the sync direction of the result.

Grid Name	Description
Log ID	Log ID refers to the transaction ID.
Start Time	This indicates at what time the process has been started and is shown with a date and time stamp.
Complete Time	This indicates at what time the sync process has been completed and is shown with a date and time stamp.
Group	This indicates all the syncs. From the dropdown, all types of syncs will be available.
Action	Four actions are available in this column. Create, Update, Publish and Delete are the 4 options. So, the action column will show any of them based on the action taken.
Sync Direction	You can select the Sync direction from the dropdown. Either it will be Acumatica to Magento and vice-versa.
Result	The sync result could be success, failure, or warning.
Entity ID	For the transactions which gets fail, the application generates an entity ID.
Notes	This refers to the entity reference data such as product SKU, customer email or order ID etc.
Action	You will get an option to view. Upon clicking on the View hyperlink, you will have a detailed view. In case of failure, you can view the reason for the same.

View: Upon clicking on the View hyperlink, a new popup will appear on the screen. E.g., if you consider a failed transaction in the connector log and click on the **[View]** option. The developer's Log will help you trace the error.
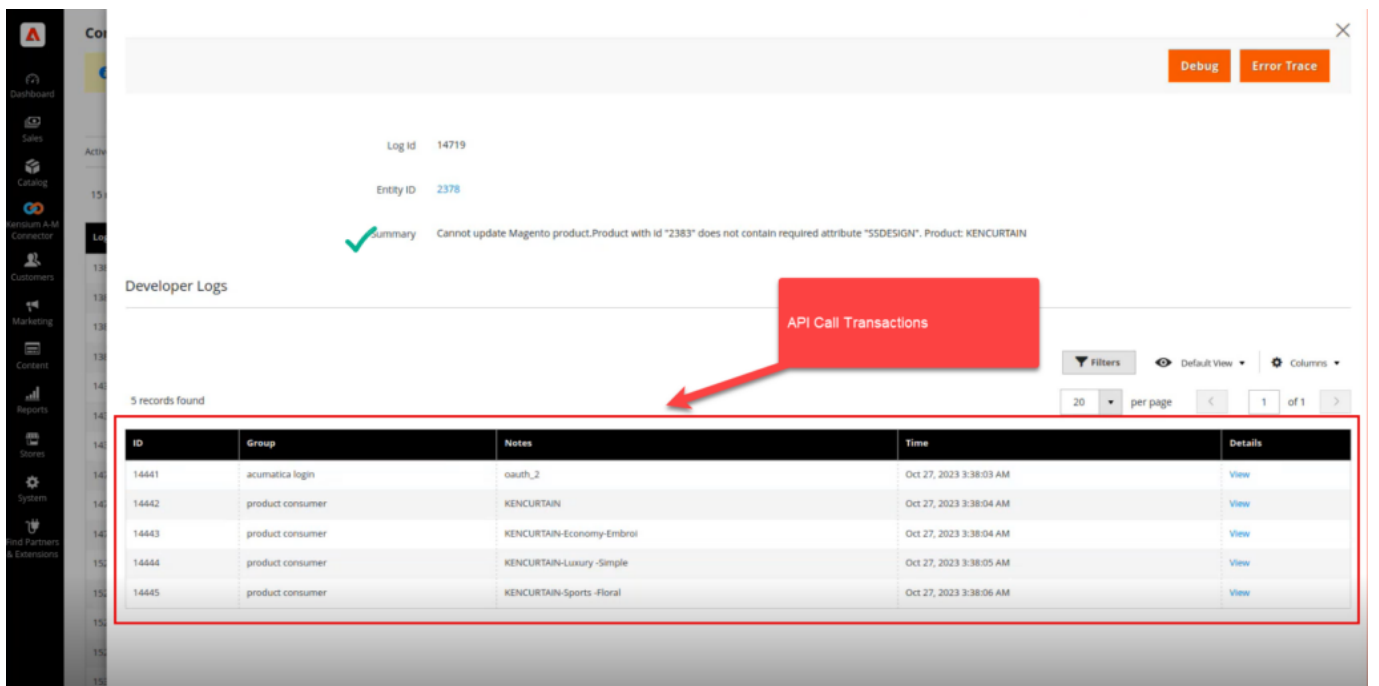
Debug option with the Error Tracing

So, if you need to rectify the data to sync the data successfully you need to go back to Acumatica Schema and open the JSON file from the schema management. The data which you see in the trace error section in Magento is fetched from the Acumatica schema. Once you fixed the data in Acumatica you need to sync the data again.